



PART OF US SINCE THE EARLY **YEARS**



CONTENTS

Chairman's report	2
Chief Executive's report	3
Directors' report	4
Income statement	10
Statement of changes in equity	11
Balance sheet	12
Statement of cash flows	13
Statement of accounting policies	14
Notes to the financial statements	24
Auditors' report	50
Employee remuneration	52
Directory	53



CHAIRMAN'S REPORT



2012 is the international year of the co-operative. As with a co-operative, a mutual operates with a true focus on clients as they are typically owners as well. By the nature of their inter-generational focus, mutuals tend to be more conservative than their corporate cousins with the emphasis on client relationships and long-term sustainability, not short term profitability. At FMG our mutuality is something we celebrate and we are very proud to have been partnering with the rural community for over 107 years.

This year we are pleased to report an after tax profit of \$8.5 million. As with our corporate cousins, FMG aims to generate a profit while ensuring our clients get the best deal possible. By increasing our focus on risk advice we aim to help clients take more control of their premiums. This approach has proved very successful and has resulted in a significant reduction in claims in some areas, which benefits us all. As farms continue to get larger and owners often less involved in the day to day operation, good staff training around risk management becomes critical. We have a part to play.

The year also saw the commencement of a major project to replace our core technology platform. Our current system is old and becoming increasingly difficult and expensive to maintain. This project will cost around \$20 million and should be fully in place by 2014.

The global financial crisis has highlighted to regulators the inadequacy of controls in parts of the financial services sector. To that end, during the year we saw the implementation of the Prudential (Insurance Supervision) Act 2010. There are some areas where the requirements have been somewhat tightened and better defined. At FMG we support this legislation as it, in many ways, simply mirrors our existing good governance practices.

For the last three years particularly, growth has been our core objective. Much work has been done behind the scenes to position FMG for that growth. I am very happy to report that during the year we grew our client base by 8%, this was an outstanding achievement in a difficult market. Early signs for the new fiscal year are showing that growth momentum is continuing.

We believe our mutual operating model differentiates us from the rest in the market and that this model will continue to serve us, our clients and the communities in which we operate, well in the years to come.

Great strategies only materialise through committed people. It has been an extremely busy year at FMG and I would very much like to thank my fellow directors, Chief Executive, Chris Black, his Leadership Team, and the entire FMG team for the results that have been achieved. Each of you can feel justifiably proud.

Greg Gent Chairman

CHIEF EXECUTIVE'S REPORT

"TO SUCCEED AS A MUTUAL REQUIRES A DIFFERENT GAME PLAN"



2012 has been an important year for FMG. We are pleased to report record client growth and steady progress helping clients in Canterbury get back on their feet.

As a mutual it's important for FMG to have a long term outlook. To this end, we are a conservatively run organisation. A recent survey highlighted FMG has the top solvency ratio of any insurer in New Zealand. This aligns with our philosophy of not putting the "family silver" at risk through short-term expedient thinking or decisions.

Record client growth has been achieved by expanding our risk advice services to our core rural market as well as leveraging the FMG brand to attract new lifestyle block owners, business and residential clients.

Creative advertising has worked well to increase

New Zealanders' awareness of FMG as a trusted insurer
in a market now almost exclusively dominated by foreign
owned companies. Positive recommendations from existing
clients continue to be a vital source of new business for us.

Client growth is key to building scale, reducing the unit
cost of providing products and services, and keeping
premiums fair and affordable.

As promised, the settlement of outstanding earthquake claims has remained a top priority for FMG. Recovering from the impact of the earthquakes has been significantly more difficult, complicated and time consuming than most people would ever have imagined. The land remediation issues, apportionment of damage across multiple events, and the requirement for clients to deal with both EQC and FMG all contribute to the challenges involved. While we are pleased with the progress we have made, we still receive one new claim for every two that we settle.

We are fortunate to have strong support from our reinsurers for catastrophe cover. We expect this support to continue given the relatively modest impact the earthquakes have had on our reinsurance treaties. Our well-diversified portfolio of risks remains attractive from a reinsurers' perspective. We remain conscious higher reinsurance costs invariably lead to higher premiums, and we are working hard to keep these increases to a minimum.

To succeed as a mutual requires a different game plan from the rest of the market and good execution. Our advice-led insurance strategy differentiates us as does the dedication and commitment shown by our whole team in ensuring New Zealanders continue to have access to a "better deal".

Our passionate team work hard to push the boundaries and exceed client expectations. I would like to thank them for all their efforts delivering these excellent results during another extremely challenging year for the insurance industry.

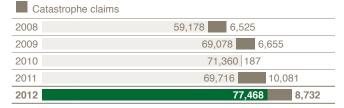
Thank you also to the board for their ongoing commitment and support of our organic growth strategy.

I am excited about the future and the role FMG plays as New Zealand's mutual champion.

Chris BlackChief Executive

Five year comparisons

NZ Claims and catastrophes (\$000)



NZ General insurance gross written premium (\$000)

2008	108,486
2009	118,979
2010	128,878
2011	131,387
2012	150,153

Equity (\$000)

2008	117,260
2009	111,370
2010	130,723
2011	140,744
2012	148,957

Investment income (\$000)

2008	13,707
2009	602
2010	18,011
2011	14,471
2012	9,252

Net profit/(loss) after tax (\$000)

2008	11,749
2009	(-5,898)
2010	19,347
2011	10,017
2012	8,511

The Directors have pleasure in presenting Farmers' Mutual Group's¹ 107th Annual Report and Financial Statements for the year ended 31 March 2012.

Principal Activities

The Group² is focused on the provision of competitive and effective farm risk solutions. Group activities include the delivery of insurable farm risk advice, general insurance, life and health insurance.

Farmers' Mutual Group Act 2007

Farmers' Mutual Group is governed by the Farmers' Mutual Group Act 2007 and the Farmers' Mutual Group Constitution.

Financial Results

The Group's financial results for the year reflect the following:

- Increase in gross written premium from continuing operations to \$150.2m from \$131.4m.
- Decrease in net investment income from continuing operations to \$9.3m from \$14.5m.
- Increase in net claims incurred from continuing operations to \$86.2m from \$79.8m.
- Decrease in profit from continuing operations after tax to an \$8.5m profit from \$10.0m.

	2012	2011
	\$000	\$000
Profit from continuing operations before taxation	11,713	13,125
Taxation	(3,202)	(3,108)
Profit for the year	8,511	10,017
Non-controlling interest in profit of subsidiaries	(18)	(33)
Profit added to retained earnings	8,493	9,984

- 1. Reference to "Farmers' Mutual Group" or "FMG" or the "Parent" in this report and the Financial Statements means Farmers' Mutual Group.
- 2. Reference to the "Group" in this report and the Financial Statements means the Parent and all subsidiaries.

Membership

Membership of the Parent now stands at 35,402.

Directorate

In accordance with the provisions of FMG's Constitution and the Farmers' Mutual Group Act 2007, Mr Graeme Milne and Mr Tony Cleland will retire by rotation at this year's Annual General Meeting, and being eligible, will offer themselves for re-election.

Role of the Directors

The Board is responsible for the strategy, direction and control of the Group. This responsibility includes areas of stewardship such as the identification and control of the Group's business risks, the integrity of management information systems and reporting to policyholders and members.

While the Board acknowledges that it is responsible for the overall control framework of the Group, it recognises that no cost effective internal control system will preclude all errors and irregularities. The control system is based upon written procedures, policies and guidelines, organisational structures that provide an appropriate division of responsibility, a programme of internal audit and the careful selection and training of qualified personnel.

The Board meets on a regular basis.

Legislative and Regulatory Compliance

Farmers' Mutual Group is a Qualifying Financial Entity within the meaning of the Financial Advisers Act 2008 and thus is directly supervised by the Financial Markets Authority.

The Group is also subject to the Insurance (Prudential Supervision) Act 2010 and thus comes under the direct supervision of the Reserve Bank of New Zealand. In accordance with the requirements of that Act, the Group holds a Provisional Licence.

The Group makes use of its employees and external consultants to ensure compliance with relevant legislation and regulation. This includes compliance with securities, environmental and human resource related legislation.

Remuneration of Directors

Directors' remuneration received, or due and receivable during the year amounted to \$0.258m (2011: \$0.265m). The amounts paid to each Director for both the FMG and FMG Insurance Limited Boards are as follows:

	2011-2012	2010-2011
Name	\$000	\$000
G W Gent (Chair)	65	61
M L James	35	36
I R F McKelvie*	18	36
T D Cleland	35	36
G R Milne	35	32
M W A Donald	35	32
M J T Ahie	35	32
Total	258	265

 $^{^{\}ast}$ Mr Ian McKelvie resigned from his position as director during the year

The Board as at 31 March 2012

The FMG Directors are Mr. Greg Gent (Chair), Mrs. Marise James, Mr. Graeme Milne, Mr. Murray Donald, Mr. Tony Cleland and Mr. Michael Ahie. Mr. Ian McKelvie retired after the 1 September 2011 Board meeting.

The following are the Directors' qualifications and experience:



Greg Gent

Greg is the Chairman of FMG's Board of Directors. Greg has extensive experience in the rural sector and along with being a dairy farmer, has held several directorships and chairmanships within the dairy industry, including over a decade as a Director of the Fonterra Co-operative. He is also a Director of Southern Cross and board member of Northland District Health Board. In June 2012 Greg was made an Officer of the New Zealand Order of Merit in the Queen's Birthday Honours list.



Marise James

Marise James is a Chartered Accountant based in Taranaki specialising in the rural sector and in particular, business and tax planning. She and husband Bryn are former winners of Sharemilker of the Year. Marise, a recipient of the Nuffield Scholarship, is also a Director of TSB Bank, and a former Landcorp Farming Ltd and Fonterra Director.



Graeme Milne

Graeme has considerable experience in agribusiness as well as corporate governance, including his previous roles as CEO of Bay Milk Products, New Zealand Dairy Group, and Bonlac. He is currently the Chairman of the Waikato District Health Board, Synlait Milk Ltd and New Zealand Pharmaceuticals Limited and is a Director of Genesis Power Limited, among others.

EXTENSIVE EXPERIENCE IN THE RURAL SECTOR



Murray Donald

Murray has extensive rural and management experience. He currently farms a 455 hectare property in Southland, and is also a Director of Alliance Group and Chairman of Alliance Group Trustee Limited. A former National President of the Young Farmers' Club, Murray also received a commemorative medal for services to agriculture in 1990.



Tony Cleland

Tony Cleland is a Southland dairy farming entrepreneur and founder of FarmRight, an independent dairy farming management and consultancy company based in Lumsden. He is also a Director of Northland Field Power. Tony became a Director of FMG in August 2007.



Michael Ahie

Michael is based in Wellington and the CEO and a founding partner of AltusQ. He has broad international business and governance experience with multinational companies including Toyota New Zealand Ltd, the New Zealand Dairy Board and Wrightson Ltd. Michael is also Chairman of Plant and Food Research, a Director of Vehicle Testing Group and has farming interests in Taranaki.

Board regulations

The Board is subject to the FMG Board Charter which outlines the specific role and responsibilities of the Board. The Board is also subject to the Director Appointment and Reappointment Policy which articulates the process for the appointment of prospective Directors, as well as the evaluation of Directors due to retire by rotation and who intend to stand for re-election.

Each Director must be assessed as being fit and proper in accordance with FMG's Fit and Proper Policy and reassessed every three years. All Directors are independent as they are free from any associations that could materially interfere with the exercise of independent judgement. The Directors are all subject to FMG's Code of Ethics.

The Board Committees as at 31 March 2012

With effect from 31 October 2011, the composition of the Board's Committees was changed. The Audit and Risk Management Committee is currently comprised of Mr. Murray Donald (Chair). Mr. Greg Gent, Mr. Graeme Milne and Mr. Michael Ahie and is governed by its own Charter. The function of the Audit and Risk Management Committee is to assist the Board in carrying out its responsibilities under the Farmers' Mutual Group Act 2007, which incorporates by reference provisions of the Companies Act 1993 and the Financial Reporting Act 1993. These responsibilities include ensuring compliance with legal and regulatory standards and the New Zealand equivalents to International Financial Reporting Standards, reviewing management's accounting practices, policies and controls relative to the Group, identification and management of key financial and regulatory risks and reviewing and making appropriate inquiry into the audits of the Group by both internal and external auditors.

The Nomination, Remuneration & Governance Committee is currently comprised of Mr. Greg Gent (Chair), Mrs. Marise James and Mr. Tony Cleland. The Committee, which is governed by its own Charter, is responsible for the nomination of new Directors, Chief Executive and senior management appointments, corporate governance and remuneration policies of the Group. Attendance of meetings for 2011-12 is detailed below:

FMG Board Meetings

Total number – 7

Name	Number of meetings	Number attended
G W Gent (Chair)	7	7
I R F McKelvie	4	4
G R Milne	7	7
M W A Donald	7	7
M L James	7	6
T D Cleland	7	7
M J T Ahie	7	7

Audit Meetings

Total number - 3

Name	Number of meetings	Number attended		
M L James (Chair until 31 Oct 11)	1	1		
M W A Donald (Chair as at 31 Oct 11)	3	3		
G W Gent	3	2		
G R Milne	2	2		
M J T Ahie	2	2		

Nomination, Remuneration & Governance Meetings

Total number – 2

Name	Number of meetings	Number attended
G W Gent (Chair)	2	2
G R Milne	1	1
M W A Donald	1	1
M L James	1	1
T D Cleland	1	1

Directors of FMG's Subsidiaries as at 31 March 2012

The current FMG Insurance Limited Directors are Mr. Greg Gent, Mrs. Marise James, Mr. Tony Cleland, Mr. Murray Donald, Mr. Graeme Milne and Mr. Michael Ahie. The amount paid to each Director is reflected in the remuneration of Directors of the Group.

Interest Registers of the Group as at 31 March 2012

- (a) There are no related party transactions recorded in the interest registers.
- (b) A majority of Directors are required to be members of FMG. Any associated insurance policies or transactions are administered according to normal business practice at arm's length.
- (c) Directors' remuneration is disclosed on page 5.
- (d) The Group has arranged policies of Directors' Liability Insurance which ensures that generally Directors will incur no monetary loss as a result of action undertaken by them as Directors. Certain actions are specifically excluded, for example the incurring of penalties and fines which may be imposed in respect of breaches of statutory regulations.

GREAT STRATEGIES MATERIALISE THROUGH COMMITTED PEOPLE

INCOME STATEMENT

for the year ended 31 March

		Group	Group	Parent	Parent
	Note	2012	2011	2012	2011
		\$000	\$000	\$000	\$000
Continuing operations					
General insurance activities					
Gross written premium		150,153	131,387	117,244	102,901
Movement in unearned premium		(8,158)	(2,400)	(5,757)	(2,035)
Gross earned premiums	1	141,995	128,987	111,487	100,866
Outwards reinsurance premium expense		(9,992)	(11,849)	(8,231)	(9,818)
Net premium revenue		132,003	117,138	103,256	91,048
Claims expense		(125,402)	(104,344)	(94,257)	(78,465)
Reinsurance and other recoveries revenue	1	39,202	24,547	30,999	14,514
Net claims incurred		(86,200)	(79,797)	(63,258)	(63,951)
Fee income and other revenue	1	4,347	3,824	3,000	2,789
Management expenses		(48,158)	(40,798)	(39,283)	(33,101)
General insurance underwriting result		1,992	367	3,715	(3,215)
Investment revenue	1	9,252	14,471	7,548	12,495
Profit from general insurance activities		11,244	14,838	11,263	9,280
Financia and data					
Finance activities		4.044	0.000		
Interest income	1	1,014	2,392	-	
Fee income	1	42	53	-	
Finance costs	2	-	(831)	-	-
Operating expenses		(718)	(3,015)	-	-
Profit/(loss) from finance activities		338	(1,401)	-	-
Other					
Share of earnings of associates and joint ventures	16	131	(312)	131	(312)
Profit before taxation		11,713	13,125	11,394	8,968
la como des como com	4	(0.000)	(0.400)	(0.474)	(4.005)
Income tax expense	4	(3,202)	(3,108)	(3,174)	(1,965)
Profit from continuing operations		8,511	10,017	8,220	7,003
Profit for the year		8,511	10,017	8,220	7,003
Attributable to:					
Members		8,493	0.094	8,220	7 002
		,	9,984	0,220	7,003
Non-controlling interest		18	33	0.000	7,000
Profit for the year		8,511	10,017	8,220	7,003
Total comprehensive income for the year, net of tax		8,511	10,017	8,220	7,003
Total comprehensive income attributable to:					
Members		8,493	9,984	8,220	7,003
Non-controlling interest		18	33	-	-
<u> </u>		8,511	10,017	8,220	7,003

STATEMENT OF CHANGES IN EQUITY

for the year ended 31 March

	Group	Group	Parent	Parent
	2012	2011	2012	2011
	\$000	\$000	\$000	\$000
Retained earnings				
Retained earnings at the beginning of the year	140,209	130,225	127,793	120,790
Total profit and total comprehensive income	8,493	9,984	8,220	7,003
Retained earnings at the end of the year	148,702	140,209	136,013	127,793
Non-controlling interest				
Non-controlling interest at the beginning of the year	535	498	-	-
New non-controlling interest capital in Pinesmart	3	4	-	-
Reduction in non-controlling interest	(301)	-	-	-
Share of Pinesmart total profit and total comprehensive income	18	33	-	-
Non-controlling interest at the end of the year	255	535	-	-
Total equity at the end of the year	148,957	140,744	136,013	127,793
Attributable to:				
Members	148,702	140,209	136,013	127,793
Non-controlling interest	255	535	-	-
	148,957	140,744	136,013	127,793



BALANCE SHEET

as at 31 March

		Group	Group	Parent	Parent
	Note	2012	2011	2012	2011
		\$000	\$000	\$000	\$000
Assets					
Cash and cash equivalents	5	20,879	13,897	12,861	12,552
Current tax asset		-	212	-	1,429
Trade and other current receivables	10	27,725	18,220	20,176	19,391
Loans and receivables	7	5,780	14,740	-	-
Insurance recoveries	8	52,026	45,842	31,849	25,572
Deferred acquisition costs	11	3,954	3,954	2,821	2,566
Investments under management	6	197,001	178,352	165,457	148,334
Deferred tax assets	17	4,460	2,999	4,304	2,247
Property, plant and equipment	12	6,907	4,789	6,608	4,487
Biological assets	14	2,007	1,934	-	-
Intangible assets	13	4,836	780	4,836	780
Investments in subsidiaries	15, 23	-	-	22,810	22,142
Investments in associates and joint ventures	16, 23	1,061	985	1,061	985
Total assets		326,636	286,704	272,783	240,485
Liabilities					
Trade and other current liabilities	18	18,771	13,605	17,513	21,070
Current tax liability		334	-	534	-
Deferred tax liabilities	17	4,840	2,881	4,455	2,251
Make good provision	22	141	137	141	137
Underwriting provisions	8	153,593	129,337	114,127	89,234
Total liabilities		177,679	145,960	136,770	112,692
Net assets		148,957	140,744	136,013	127,793
Equity					
Retained earnings		148,702	140,209	136,013	127,793
Total equity attributable to members		148,702	140,209	136,013	127,793
Non-controlling interests		255	535	-	_
Total equity		148,957	140,744	136,013	127,793

Signed on behalf of the Board of Directors, who authorised the issue of these financial statements on 7 June 2012.

G W GENT Chairman

7 June 2012

M W A DONALD Director 7 June 2012

MMM4 Donald

STATEMENT OF CASH FLOWS

for the year ended 31 March

	G	aroup	Group	Parent	Parent
No	te	2012	2011	2012	2011
		\$000	\$000	\$000	\$000
Cash flows from operating activities					
Premium and other receipts from clients	14	6,387	137,251	114,096	107,605
Reinsurance recoveries	2	3,374	1,909	20,224	1,668
Interest and fees received		1,114	2,469	-	-
Other income		3	8	3	8
Claims paid	(99	9,031)	(78,866)	(70,617)	(63,585)
Reinsurance premium paid	(9	9,648)	(9,754)	(8,006)	(7,706)
Cash paid to suppliers and employees	(44	1,040)	(41,098)	(35,094)	(32,612)
Interest paid		(101)	(1,540)	(10)	(11)
Income tax (paid)/recovered	(2	2,556)	(6,674)	(1,505)	(4,459)
Net cash flows from operating activities	5 1	5,502	3,705	19,091	908
Cash flows from investing activities					
Proceeds from advances/(repayments) of finance receivables		8.694	12,626	_	
Purchase of investment securities		(976)	12,020	(976)	
Investment dealings with fund managers	(10	0,066)	4,253	(10,206)	4,484
Proceeds from foreign exchange contracts	(10	758	1.148	787	867
Interest received from investments		532	499	499	463
Dividends received		385	296	377	288
Other income		55	6	55	334
Purchase of property, plant and equipment and intangible assets	(7	7,578)	(2,870)	(7,580)	(3,204)
Net cash flows from investing activities	,	3,196)	15,958	(17,044)	3,232
The bash how hom investing activates	(0	,,,,,,,	10,000	(11,044)	0,202
Cash flows from financing activities					
Proceeds from the issue/(redemption) of debenture stock and other loans		-	(21,337)	-	-
Purchase of minority interest shareholdings in subsidiaries		(324)	-	(324)	-
Movement of intergroup accounts		-	-	(1,414)	(2,423)
Net cash flows from financing activities		(324)	(21,337)	(1,738)	(2,423)
Net increase/(decrease) in cash and cash equivalents		6,982	(1,674)	309	1,717
Cash and cash equivalents at the beginning of the year		3,897	15,571	12,552	10,835
Cash and cash equivalents at the beginning of the year		0,879	13,897	12,861	12,552



for the year ended 31 March

Reporting entity

Farmers' Mutual Group (the "Parent") is a mutual domiciled in New Zealand, registered under the Farmers' Mutual Act 2007.

This financial report includes separate financial statements for Farmers' Mutual Group (the "parent entity") as an individual entity and for the consolidated entity (the "FMG Group") which consists of the parent entity and all entities that the parent entity controlled during the year and at the balance date.

The Group is primarily involved in the delivery of insurable farm risk advice, general insurance, life and health insurance.

The accounting policies below have been applied consistently to all periods presented in these financial statements. For new standards that have been applied for the first time in 2012 refer to change in accounting policies.

The mutual's registered office is Level 20, Vodafone on the Quay, 157 Lambton Quay, Wellington 6011.

Basis of preparation

Statement of compliance

The financial statements have been prepared in accordance with NZ GAAP. They comply with New Zealand equivalents to International Financial Reporting Standards (NZ IFRS), and other applicable financial reporting standards as appropriate for profit-oriented entities. The financial statements comply with International Financial Reporting Standards (IFRS).

The financial statements have been prepared on a historical cost basis with any exceptions noted in the accounting policies below.

Functional and presentation currency

These financial statements are presented in New Zealand dollars (\$), which is the primary economic environment in which the Parent operates. All financial information presented in New Zealand dollars has been rounded to the nearest thousand.

Significant accounting policies

Basis of Consolidation

Subsidiaries

Subsidiaries are entities controlled by the Group. Control exists when the Group has the power to govern the financial and operating policies of an entity so as to obtain benefits from its activities. In assessing control, potential voting rights that presently are exercisable are taken into account. The financial statements of subsidiaries are included in the consolidated financial statements from the date that control commences until the date that control ceases.

The share of the net assets attributable to non-controlling interests is disclosed separately in the balance sheet.

Associates and joint ventures

Associates are those entities in which the Group has significant influence, but not control, over the financial and operating policies. Joint ventures are those entities over whose activities the Group has joint control, established by contractual agreement and requiring unanimous consent for strategic, financial and operating decisions.

Associates and joint ventures are accounted for using the equity method. The consolidated financial statements include the Group's share of the income and expenses of equity accounted investees, after adjustments to align the accounting policies with those of the Group, from the date that significant influence or joint control commences until the date that significant influence or joint control ceases. When the Group's share of losses exceeds its interest in an equity accounted investee, the carrying amount of that interest (including any long-term investments) is reduced to nil and the recognition of further losses is discontinued except to the extent that the Group has an obligation or has made payments on behalf of the investee.

Transactions eliminated on consolidation

Intra-group balances, and any unrealised income and expenses arising from intra-group transactions, are eliminated in preparing the consolidated financial statements. Unrealised gains arising from transactions with equity accounted investees are eliminated against the investment to the extent of the Group's interest in the investee. Unrealised losses are eliminated in the same way as unrealised gains, but only to the extent that there is no evidence of impairment.

for the year ended 31 March

Amalgamations

On 31 March 2012 Farmers Mutual Finance Limited was amalgamated with FMG Insurance Limited. As a result of the amalgamation FMG Insurance Limited took control of the assets of \$7,975k and assumed responsibility for the liabilities of \$74k. The amalgamation has been conducted in line with Companies Act 1993 and combined the net assets of the amalgamated companies using the pooling of interest method. All share capital of Farmers' Mutual Finance Limited has been cancelled upon amalgamation.

General insurance contracts

The general insurance operations of the Group comprise the management of the outstanding claims liability on previously issued insurance contracts. These contracts transfer significant insurance risk by agreeing to compensate the insured on the occurrence of a specified insured event, such as damage to property or the crystallisation of a third party liability (or the reinsurance thereof), within a given timeframe. Under accounting standards, such contracts are defined as general insurance contracts.

General insurance liabilities

The outstanding claims liability for general insurance contracts is measured as the best estimate of the present value of expected future payments for claims incurred at the balance date. A risk margin is added to allow for the inherent uncertainty in the best estimate and to increase the probability that the liability is adequately provided for.

The liability includes an allowance for inflation and superimposed inflation and is discounted to present value using a risk-free rate.

Claims incurred at the balance date comprise:

- · claims which have been reported but not yet paid;
- · claims incurred but not yet reported;
- · claims incurred but not enough reported and the anticipated direct and indirect costs of settling these claims.

Outstanding claims are determined by the appointed actuary in accordance with actuarial and prudential standards.

Provision has been made for the estimate of claim recoveries from third parties in respect of general insurance business.

Liability adequacy testing is performed in order to recognise any deficiencies in profit and loss arising from the carrying amount of the unearned premium liability less any related deferred acquisition costs and intangible assets not meeting the estimated future claims under current insurance conditions. Any deficiency is taken to the profit and loss and written off against any deferred acquisition costs. Liability adequacy is performed at a portfolio level of contracts that are subject to broadly similar risks and are managed together as a single portfolio.

Assets backing general insurance contract liabilities

These assets are measured on a basis that is consistent with the measurement of the liabilities, to the extent permitted under accounting standards. The Group has identified its investments in Pinesmart Forestry Partnership, Fidelity Life Assurance Company Limited and funds under management as assets backing general insurance contract liabilities.

As general insurance contract liabilities are measured as described in these accounting policies, assets backing such liabilities are measured at fair value, to the extent permitted under accounting standards. Realised and unrealised gains and losses arising from changes in the fair value are recognised in profit and loss, to the extent permitted under accounting standards. The accounting policies for individual asset classes, and any restrictions on application of fair value, are described in the statement of accounting policies.

Claims expense

Claims expenses in respect of general insurance contracts are recognised in profit and loss either as claims are incurred or as movements in outstanding claims owing.

Policy acquisition costs

Policy acquisition costs comprise the costs of acquiring new business, including commission, advertising, policy issue and underwriting costs, agency expenses and other sales costs. Acquisition costs incurred in obtaining general insurance contracts are deferred and recognised as assets where they can be reliably measured and where it is probable that they will give rise to premium revenue that will be recognised in subsequent reporting periods.

Deferred acquisition costs are amortised systematically in accordance with the expected pattern of the incidence of risk under the general insurance contracts to which they relate. This pattern of amortisation corresponds to the earning pattern of the corresponding premium revenue.

for the year ended 31 March

Outwards reinsurance

Premiums ceded to reinsurers under reinsurance contracts are recorded as an outwards reinsurance expense and are recognised over the period of indemnity of the reinsurance contract. Accordingly, a portion of outwards reinsurance premium is treated at balance date as a prepayment, and netted off against reinsurance creditors.

Loans and advances

Loans and advances are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market and not classified as available-for-sale. The loans and advances are initially measured at fair value including transaction costs that are directly attributable to the issue of the loan or advance. They are subsequently measured at amortised cost using the effective interest method, less any impairment loss. They are derecognised when the rights to receive cash flows have expired or the Group has transferred substantially all the risks and rewards of ownership.

Asset quality

Past due assets

Past due assets are loans and receivables in which a customer has failed to make payment contractually due within their key terms, and which are not impaired assets.

Impaired assets

Impaired assets consist of restructured assets, assets acquired through the enforcement of security and other impaired assets.

Restructured assets are loans and receivables that would otherwise be past due or impaired assets whose terms have been renegotiated.

Assets acquired through the enforcement of security are those real estate or other assets acquired in full or partial satisfaction of a debt.

Other impaired assets means any loans and receivables for which an impairment loss is required as all amounts owing are not expected to be collected from the customer.

Provision for impairment

Loans and receivables are reviewed at each balance date to determine whether there is any objective evidence of impairment. Loans and receivables which are identified as being impaired assets are presented net of specific provisions to reduce the carrying amounts to their recoverable amounts. The recoverable amounts are calculated as the present value of the expected future cash flows discounted at the customer's original effective interest rate, and include expected proceeds from the sale of collateral held as security where appropriate.

Loans and receivables which are either past due assets or are not impaired assets are presented net of a collective provision to reduce the carrying amount of the portfolio to its estimated recoverable amount. The collective provision relates to incurred losses not yet specifically identified in the portfolio based on previous experience.

When a loan is known to be uncollectible and the final loss has been determined, the loan is written off directly to profit and loss.

Premium revenue

Premium revenue is recognised in the period in which the premiums are earned during the term of the contract that matches the incidence of risk. The proportion of premiums not earned in the profit and loss at the reporting date is recognised in the balance sheet as provision for unearned premiums.

Interest income and expense

The effective interest method is used to measure the interest income or expense recognised in the profit and loss. The effective interest method is a method of calculating the amortised cost of a financial asset or liability and of allocating the interest income or interest expense over the relevant period to provide a constant yield to maturity.

Loan establishment fees and expense

Fees and direct costs relating to loan establishment or restructuring are deferred and amortised to fee income or operating expenses over the expected life of the loan using the effective interest method.

Other fee income

Fees relating to specific transactions or events are recognised in the profit and loss when the service is provided to the customer.

for the year ended 31 March

Commission expense

Commissions paid to dealers and brokers for the referral of loans and investments are deferred and amortised to operating expenses over the term of the loan or investment using the effective interest method.

Dividend income

Revenue is recognised when the right to receive payment is established. Dividends are recorded as income at the date the shares become "ex-dividend".

Property, plant and equipment

Recognition and measurement

Items of property, plant and equipment are measured at cost less accumulated depreciation and impairment losses.

Cost includes expenditures that are directly attributable to the acquisition of the asset. The cost of self-constructed assets includes the cost of materials and direct labour, any other costs directly attributable to bringing the asset to a working condition for its intended use, and the costs of dismantling and removing the items and restoring the site on which they are located. Purchased software that is integral to the functionality of the related equipment is capitalised as part of that equipment.

When parts of an item of property, plant and equipment have different useful lives, they are accounted for as separate items (major components) of property, plant and equipment.

Subsequent costs

The cost of replacing part of an item of property, plant and equipment is recognised in the carrying amount of the item if it is probable that the future economic benefits embodied within the part will flow to the Group and its cost can be measured reliably. The costs of the day-to-day servicing of property, plant and equipment are recognised in the profit and loss as incurred.

Depreciation

Depreciation is calculated using either the diminishing value method or the straight line method. Land is not depreciated. The estimated depreciation rates for the current and comparative periods, along with depreciation method, are as follows:

Buildings	Straight line basis over their estimated economic life
Leasehold improvements	20% straight line or the term of the lease
Furniture and office equipment	20% diminishing value
Computer equipment	25% straight line
Motor vehicles	20% straight line
Capital work in progress	Not depreciated until the asset is commissioned

Intangible assets

Intangible assets that are acquired by the Group, which have finite useful lives, are measured at cost less accumulated amortisation and accumulated impairment losses.

Subsequent expenditure

Subsequent expenditure is capitalised only when it increases the future economic benefits embodied in the specific asset to which it relates.

Amortisation

Amortisation is recognised in the profit and loss on a straight-line basis over the estimated useful lives of intangible assets, other than goodwill, from the date that they are available for use. The estimated depreciation rates for the current and comparative periods are as follows:

Software	30% straight line
Client database	30% straight line

for the year ended 31 March

Biological assets

Biological assets are measured at their fair value less estimated point-of-sale costs, with any change therein recognised in profit or loss. The fair value of the Forests is determined by an independent valuer, based on the estimated future revenue (net of all harvesting costs) from the sale of logs, which is then discounted to the present day. A 9% discount rate (applied to pre-tax cash flow) has been used. Point-of-sale costs include all costs that would be necessary to sell the assets.

Leases

The determination of whether an arrangement is or contains a lease is based on the substance of the arrangement and requires an assessment of whether the fulfilment of the arrangement is dependant on the use of the specific asset or assets and the arrangement conveys a right to use the asset.

The Group has not entered into any finance leases.

All leases are classed as operating leases and the leased assets are not recognised on the Group's balance sheet. Lease payments are recognised on a systematic basis in the profit and loss.

Trade and other receivables

Trade and other receivables are initially recognised at their fair value. Subsequent recognition is at the amortised cost using the effective interest method

Cash and cash equivalents

Cash and cash equivalents includes cash on hand and deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value, and bank overdrafts. Bank overdrafts are shown within borrowings on the balance sheet.

Derivative financial instruments

The Group uses derivative financial instruments to economically hedge its exposure to foreign exchange rate risks arising from operational, financing and investment activities (such as forward rate agreements, futures and options). The Group also holds derivative financial instruments for trading purposes. No hedge accounting is undertaken by the Group.

Derivative financial instruments are recognised initially at fair value and transaction costs are expensed immediately. Subsequent to initial recognition, derivative financial instruments are stated at fair value. The gain or loss on remeasurement to fair value is recognised immediately in the profit and loss.

Equity securities

Equity securities are financial assets designated at fair value through the profit and loss and are initially recognised at fair value. Initial fair value is determined as the purchase cost of the asset, exclusive of any transaction costs. Equity securities are subsequently measured at fair value with any realised and unrealised gains or losses arising from changes in the fair value being recognised in the profit and loss in the period in which they arise.

Debt securities

Debt securities are financial assets designated at fair value through the profit and loss and are initially recognised at fair value. Initial fair value is determined as the purchase cost of the asset exclusive of any transaction costs. For debt securities, initial fair value is determined as the purchase cost of the asset.

Debt securities are subsequently measured at fair value, with any realised and unrealised gains or losses arising from changes in the fair value being recognised in the profit and loss for the period in which they arise.

for the year ended 31 March

Fair value estimation

The fair value of financial instruments traded in active markets is based on quoted market prices at the balance sheet date. The quoted market price used for financial assets held by the Group is the current bid price, the quoted market price for financial liabilities is the current offer price.

The fair value of financial instruments not traded in an active market is determined using valuation techniques. Valuation techniques include net-present-value techniques, discounted cash-flow methods and comparison to quoted market prices or dealer quotes for similar instruments. Inputs to the models are market observable.

Impairment of assets

Assets measured at fair value (like equity and debt securities and derivatives), where changes in value are reflected in the profit and loss, are not subject to impairment testing. Other assets such as property, plant and equipment, intangibles, loans and receivables, investments in subsidiaries, associates and joint ventures are subject to impairment testing.

Assets that have an indefinite useful life are not subject to amortisation but are tested at least annually for impairment. Assets that are subject to amortisation are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable.

An impairment loss is recognised in the profit and loss, being the amount by which the carrying amount of an asset exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value (including realisation costs) and its value in use.

Recognition and derecognition of financial instruments

Financial assets are recognised at trade date. Financial assets are derecognised when the contractual rights to the cash flows from the financial assets expire, or are transferred. A transfer occurs when substantially all the risks and rewards of ownership of the financial asset are passed to an unrelated third party. Financial liabilities are derecognised when the obligation specified in the contract is discharged, cancelled or expires.

Foreign currency

Transactions in foreign currencies are translated to the respective functional currencies of Group entities at exchange rates at the dates of the transactions. Monetary assets and liabilities denominated in foreign currencies at the reporting date are retranslated to the functional currency at the exchange rate at that date. The foreign currency gain or loss on monetary items is the difference between amortised cost in the functional currency at the beginning of the period, adjusted for effective interest and payments during the period, and the amortised cost in foreign currency translated at the exchange rate at the end of the period. Non-monetary assets and liabilities denominated in foreign currencies that are measured at fair value are retranslated to the functional currency at the exchange rate at the date that the fair value was determined. Foreign currency differences arising on retranslation are recognised in the profit and loss.

Income tax expense

Income tax expense comprises current and deferred tax.

Current tax is the expected tax payable on the taxable income for the year, using tax rates enacted or substantively enacted at the reporting date, and any adjustment to tax payable in respect of previous years.

Deferred tax is recognised using the balance sheet method, providing for temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for taxation purposes. Deferred tax is measured at the tax rates that are expected to be applied to the temporary differences when they reverse, based on the laws that have been enacted or substantively enacted by the reporting date.

A deferred tax asset is recognised to the extent that it is probable that future taxable profits will be available against which temporary differences can be utilised. Deferred tax assets are reviewed at each reporting date and are reduced to the extent that it is no longer probable that the related tax benefit will be realised.

for the year ended 31 March

Borrowings

On initial recognition borrowings are measured at fair value less directly attributable transaction costs. Subsequent to initial recognition borrowings are recognised at amortised cost. Interest on borrowings is accrued and recognised in other liabilities using the effective interest method.

Payables

These amounts represent liabilities for goods and services provided to the Group prior to the end of the financial year which are unsettled. Payables are stated at cost as the impact of discounting is immaterial due to their short term nature.

Provisions

Provisions are only recognised when the Group has a present legal or constructive obligation as a result of a past event or decision, and it is more likely than not that an outflow of resources will be required to settle the obligation. Provisions are recognised at the best estimate of future cash flows discounted to present value where the effect is material.

Employee entitlements

Provision is made for employee entitlements for services rendered up to the balance date. This includes salaries, wages, bonuses, annual leave and long service leave. Liabilities arising in respect of employee entitlements expected to be settled within 12 months of the reporting date are measured at their nominal amounts. All other employee entitlements are measured at the present value of the estimated future cash outflows to be made in respect of services provided up to the balance date.

GST

All revenues, expenses and assets are recognised net of goods and services taxes (GST) except where the GST is not recoverable. In these circumstances the GST is included in the related asset or expense. Receivables and payables are reported inclusive of GST. The net GST payable to or recoverable from the tax authorities as at balance date is included as a receivable or payable in the balance sheet. Cash flows are included in the statement of cash flows on a net basis.

Statement of cash flows

The statement of cash flows is prepared exclusive of GST, which is consistent with the method used in the profit and loss. The following are definitions of the terms used in the statement of cash flows:

- · Cash is considered to be cash on hand and current accounts in banks, net of overdrafts;
- Investing activities are those relating to the acquisition, holding and disposal of property, plant and equipment and of investments;
- Financing activities are those activities which result in changes in the size and composition of the capital structure of the Group. This includes debt not falling within the definition of cash;
- · Operating activities include all transactions and other events that are not investing or financing activities.

Reinsurance recoveries

Reinsurance assets represent balances due from reinsurance companies. Amounts recoverable from reinsurers are estimated in a manner consistent with the outstanding claims provision or settled claims associated with the reinsurer's policies and are in accordance with the related reinsurance contract

Reinsurance assets are reviewed for impairment at each reporting date or more frequently when an indication of impairment arises during the reporting year. Impairment occurs when there is objective evidence as a result of an event that occurred after initial recognition of the reinsurance asset that the Group may not receive all outstanding amounts due under the terms of the contract and the event has a reliably measurable impact on the amounts that the Group will receive from the reinsurer. The impairment loss is recorded in the income statement.

for the year ended 31 March

Critical accounting judgements and estimates

The Group makes estimates and assumptions in respect of certain key assets and liabilities. Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. The key areas where critical accounting estimates and assumptions are applied are noted below.

Claims liabilities under general insurance contracts

Provision is made at the end of the year for the estimated cost of claims incurred but not settled at the balance sheet date, including the cost of claims incurred but not yet reported to the Group.

The estimated cost of claims includes direct expenses to be incurred in settling claims gross of the expected value of salvage and other recoveries. The Group takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. However, given the uncertainty in establishing claims provisions, it is likely that the final outcome will prove to be different from the original liability established.

The estimation of claims incurred but not reported ("IBNR") is generally subject to a greater degree of uncertainty than the estimation of the cost of settling claims already notified to the Group, where more information about the claim event is generally available. IBNR claims may often not be apparent until many years after the events giving rise to the claims has happened. In calculating the estimated cost of unpaid claims the Group uses a variety of estimation techniques, generally based on statistical analyses of historical experience, which assumes that the development pattern of the current claims will be consistent with past experience. Allowance is made, however, for changes or uncertainties which may create distortions in the underlying statistics or which may cause the cost of unsettled claims to increase or reduce when compared with the cost of previously settled claims including:

- changes in Group processes which might accelerate or slow down the development and/or recording of paid or incurred claims, compared with statistics from previous periods;
- · changes in the legal environment;
- · the effects of inflation;
- · changes in the mix of business;
- · the impact of large losses;
- · movements in industry benchmarks;
- · medical and technological developments.

A component of these estimation techniques is usually the estimation of the cost of notified but not paid claims. In estimating the cost of these the Group has regard to the claim circumstances as reported, any information available from loss adjusters and information on the cost of settling claims with similar characteristics in previous periods.

Large claims impacting each relevant business class are generally assessed separately, being measured on a case by case basis or projected separately in order to allow for the possible distortive effect of the development and incidence of these large claims.

Further information is contained in notes 8 and 9.

Biological assets

The fair value of the younger standing timber, is based on the net present value of both Hillcrest Forest and Beehive Creek Forest based on a theoretical economic model and using a pre-tax discount rate of 9%, net of harvesting costs. As at 31 March 2012 the forest assets are held as available for sale per IFRS 5 Non-Current Assets Held for Sale and Discontinued Operations.

Further information is contained in note 14.

Recovery of deferred tax assets

Deferred tax assets are recognised for deductible temporary differences that it is probable that future taxable profits will be available to utilise those temporary differences.

Investment in Fidelity Life Limited

The shares in Fidelity Life Limited are not listed and are not traded in an active market. The shares are valued by an independent third party during the year using a valuation based on a price earnings multiple (using comparable companies) and the estimated future maintainable earnings of the company. FMG updates this valuation at balance date to ensure the carrying value is still appropriate.

Further information is contained in note 6.

for the year ended 31 March

New standards and interpretations not yet adopted

FRS 44 New Zealand Additional Disclosures (effective for periods commencing 1 January 2012)

FRS 44 is a consequence of the joint Trans-Tasman Convergence project of the Australian Accounting Standards Board (AASB) and Financial Reporting Standards Board (FRSB).

This standard relocates New Zealand specific disclosures from other standards to one place and revises disclosures in the following areas:

- a) Compliance with NZ IFRS
- b) The statutory basis or reporting framework for financial statements
- c) Audit fees
- d) Imputation credits
- e) Reconciliation of net operating cash flow to profit/(loss)
- f) Prospective financial statements
- g) Elements in the statement of service performance

Amendments to NZ IFRS to Harmonise with IFRS and Australian Accounting Standards (NZ IAS 1, 7, 8, 12, 16, 20, 28, 31, 34 & 40) (effective for periods commencing 1 January 2012)

These amendments;

- a) Remove the disclosures which have been relocated to FRS 44
- b) Harmonise audit fee disclosure requirements in NZ IFRS 1 with AASB 101
- c) Harmonise imputation/franking credits' disclosure requirements in NZ IAS 12 with AASB 101
- d) Introduce the option to use the indirect method of reporting cash flows in NZ IAS 7
- e) Introduce an accounting policy choice to use the cost model for investment property under NZ IAS 40
- f) Remove the requirement to use an independent valuer and the related disclosure requirements currently in NZ IAS 16 and NZ IAS 40
- g) Remove some NZ-specific disclosures

NZ IFRS 9 (2010) Financial Instruments (for periods commencing 1 January 2015)

NZ IFRS 9 (2010) supersedes NZ IFRS 9 (2009). The requirements for classifying and measuring financial liabilities were added to NZ IFRS 9 as issued in 2009. The existing NZ IAS 39 Financial Instruments: Recognition and Measurement requirements for the classification of financial liabilities and the ability to use the fair value option have been retained. However, where the fair value option is used for financial liabilities, the change in fair value is accounted for as follows:

The change attributable to changes in credit risk are presented in other comprehensive income (OCI). The remaining change is presented in profit or loss.

If this approach creates or enlarges an accounting mismatch in the profit or loss, the effect of the changes in credit risk are also presented in profit or loss.

NZ IFRS 9 (2009) includes requirements for the classification and measurement of financial assets resulting from the first part of Phase 1 of the IASB's project to replace NZ IAS 39.

for the year ended 31 March

NZ IFRS 9 (2009) Financial Instruments (for periods commencing 1 January 2015)

These requirements improve and simplify the approach for classification and measurement of financial assets compared with the requirements of NZ IAS 39. The revised Standard introduces a number of changes to the accounting for financial assets, the most significant of which includes:

- · Two categories for financial assets being amortised cost or fair value
- · Removal of the requirement to separate embedded derivatives in financial assets
- Strict requirements to determine which financial assets can be classified as amortised cost or fair value. Financial assets can only be classified as amortised cost if (a) the contractual cash flows from the instrument represent principal and interest and (b) the entity's purpose for holding the instrument is to collect the contractual cash flows
- An option for investments in equity instruments which are not held for trading to recognise fair value changes through other comprehensive income with no impairment testing and no recycling through profit or loss on derecognition
- · Reclassifications between amortised cost and fair value no longer permitted unless the entity's business model for holding the asset changes
- Changes to the accounting and additional disclosures for equity instruments classified as fair value through other comprehensive income.

Adopting this standard is not expected to have a material impact on the numbers presented in the Group financial statements.

NZ IFRS 13 Fair Value Measurement (for periods commencing 1 January 2013)

NZ IFRS 13 establishes a single source of guidance under NZ IFRS for determining the fair value of assets and liabilities. NZ IFRS 13 does not change when an entity is required to use fair value, but rather, provides guidance on how to determine fair value under NZ IFRS when fair value is required or permitted by NZ IFRS. Application of this guidance may result in different fair values being determined for the relevant assets.

NZ IFRS 13 also expands the disclosure requirements for all assets or liabilities carried at fair value. This includes information about the assumptions made and the qualitative impact of those assumptions on the fair value determined.

Adopting this standard is not expected to have a material impact on the numbers presented in the Group financial statements.

NZ IAS 28 Investments in Associates and Joint Ventures (for periods commencing 1 January 2013)

NZ IAS 28 Investments in Associates and Joint Ventures (as amended in 2011) supersedes NZ IAS 28 Investments in Associates (2004), as a result of the issue of NZ IFRS 11 Joint Arrangements and NZ IFRS 12 Disclosure of Interests in Other Entities.

NZ IAS 28 (as amended in 2011) prescribes the accounting for investments in associates and sets out the requirements for the application of the equity method when accounting for investments in associates and joint ventures. Disclosure requires relating to these investments are now contained in NZ IFRS 12.

Adopting this standard is not expected to have a material impact on the numbers presented in the Group financial statements.

for the year ended 31 March

1. Revenue

	Group	Group	Parent	Parent
	2012	2011	2012	2011
	\$000	\$000	\$000	\$000
a) General insurance revenue				
Gross earned premiums	141,995	128,987	111,487	100,866
Reinsurance and other recoveries revenue	39,202	24,547	30,999	14,514
Investment revenue:				
Dividends – other entities	385	296	379	288
Interest income – other entities	448	335	500	504
Movement in financial assets at fair value through profit and loss	8,419	13,840	6,669	11,703
Other investment revenue	-	-	-	-
Total investment revenue	9,252	14,471	7,548	12,495
Fee income and other revenue	4,143	3,824	3,000	2,789
Total general insurance revenue	194,592	171,829	153,034	130,664
b) Finance activities revenue				
Interest income:				
Interest income on lending	992	2,335	-	-
Interest income on bank deposits	6	22	-	-
Interest income on individually impaired assets	16	35	-	-
Total interest income	1,014	2,392	-	-
Other finance income:				
Fee income	42	53	-	-
Total other finance income	42	53	-	-
Total financial activities revenue	1,056	2,445	-	-
Total revenue	195,648	174,274	153,034	130,664

2. Finance costs

Interest expense on debenture stock	-	(831)	-	-
Total finance costs	-	(831)	-	-

3. Other expenses

Other insurance and operating expenses includes:				
Loss on disposal of property, plant and equipment	44	42	42	42
Operating lease rental expenses	2,509	2,426	2,461	2,361
Employee expenses	26,668	23,414	26,482	23,097
Depreciation on property, plant and equipment	1,215	1,036	1,215	1,036
Amortisation on intangible assets	348	826	348	762
Directors' fees	258	265	258	253
Donations	3	301	3	301
Auditors' remuneration – audit	150	152	70	76
Auditors' remuneration – taxation services	65	95	38	84
Auditors' remuneration – quality assurance and prudential regulation review	129	3	129	-

for the year ended 31 March

4. Income tax

	Group	Group	Parent	Parent
	2012	2011	2012	2011
	\$000	\$000	\$000	\$000
a) Income tax expense from continuing operations				
Current tax	3,011	2,817	3,325	1,642
Deferred tax expense	363	(8)	21	109
Effect of tax rate change	-	38	-	-
(Over)/under provided in prior years	(172)	261	(172)	214
Income tax expense/(credit) for the year from continuing operations	3,202	3,108	3,174	1,965
b) Amounts charged or credited directly to equity				
Current tax expense/(income)	-	-	-	-
Deferred tax expense/(income)	-	-	-	-
Income tax benefit reported in equity	-	-	-	-
c) Analysis of taxation expense/(credit) – continuing and discontinued operations				
Continuing operations	3,202	3,108	3,174	1,965
Income tax expense/(credit) for the year	3,202	3,108	3,174	1,965
d) Numerical reconciliation of income tax expense/(credit) to prima facie tax payable				
Profit/(loss) before taxation				
Continuing operations	11,713	13,125	11,394	8,968
Total profit/(loss) before taxation	11,713	13,125	11,394	8,968
Prima facie income tax @ 28% (2011:30%)	3,279	3,938	3,190	2,690
Tax effect of amounts which are non-deductible expenses/non-assessable revenue:				
Non-assessable income and other items	(233)	(1,662)	(161)	(1,663)
Non-deductible expenses and other items	134	691	470	746
Imputation credits on dividends	(157)	(131)	(145)	(119)
Withholding tax	(11)	(12)	(11)	(12)
Foreign dividend withholding tax	(20)	(1)	(17)	(1)
Deferred tax expense/(credit)	382	(12)	20	109
Effect of change in tax rate	-	35	-	-
(Over)/under provided in prior years	(172)	262	(172)	215
Income tax expense/(credit) for the year	3,202	3,108	3,174	1,965
e) Imputation credit account				
Balance at the beginning of the year	46,826	41,863	45,303	40,347
Net taxation paid/(refunded)	2,315	4,813	2,406	4,806
Imputation credit attached to dividends received and dividends paid	145	150	145	150
Balance at the end of the year	49,286	46,826	47,854	45,303

for the year ended 31 March

5. Cash and cash equivalents

	Group	Group	Parent	Parent
	2012	2011	2012	2011
	\$000	\$000	\$000	\$000
Cash at bank and in hand	20,879	13,839	12,861	12,552
Short-term deposits	-	58	-	-
Total cash and cash equivalents	20,879	13,897	12,861	12,552
a) Reconciliation to cash at the end of the year The above figures are reconciled to cash at the end of the financial year as shown in the Statement of Cash Flows as follows:				
Balances as above	20,879	13,897	12,861	12,552
Balance per Statement of Cash Flows	20,879	13,897	12,861	12,552
b) Reconciliation of profit to net cash flows from operating activities				
Profit for the year	8,511	10,017	8,220	7,003
Associated entity (profit)/loss	(131)	312	(131)	312
Non-controlling interest share of (profit)	(18)	(33)	-	-
Profit for the year excluding associates and non-controlling interests	8,362	10,296	8,089	7,315
Adjustments for non cash items				
Amortisation	356	826	356	762
Depreciation	1,215	1,036	1,215	1,036
Impairment to assets	-	205	(343)	548
Movement in deferred tax	498	168	147	252
Movement in unearned premium	6,595	2,400	5,757	2,034
Movement in outstanding claims	37,306	25,499	22,842	14,029
Movement in bad debts provision	(428)	780	185	81
Movement in deferred acquisition costs	-	-	(255)	-
Movement in make good provision	4	(296)	4	(296)
Unrealised investment loss/(gain)	(5,867)	(4,613)	(4,484)	(3,987)
Unrealised forex (gain)/loss	(138)	236	(115)	206
	39,541	26,241	25,309	14,665
Movements in other working capital items				
Movement in accounts receivable	(35,558)	(23,379)	(19,294)	(13,247)
Movement in accounts payable	4,407	1,051	4,516	475
Movement in accrued leave/bonuses	644	333	644	335
Movement in taxation recoverable	534	(1,782)	1,960	(1,159)
	(29,973)	(23,777)	(12,174)	(13,596)
Items classified as investing activities				
Net loss/(gain) on sale of property, plant and equipment	44	42	44	42
Net (gain)/ loss on sale of investments	(1,868)	(9,330)	(1,514)	(7,746)
Dividends received	(385)	(296)	(377)	(288)
Foreign exchange contract (gain)/loss	(759)	(32)	(787)	12
Interest received from investments	540	561	501	504
	(2,428)	(9,055)	(2,133)	(7,476)
Net cash flows from operating activities	15,502	3,705	19,091	908

for the year ended 31 March

6. Other financial assets

	Group	Group	Parent	Parent
	2012	2011	2012	2011
	\$000	\$000	\$000	\$000
Equity securities				
Investments in unlisted New Zealand companies	14,287	14,073	14,287	14,073
Total equity securities	14,287	14,073	14,287	14,073
Unit trust investments				
New Zealand equities	6,606	4,713	5,364	3,776
Offshore equities	30,627	23,220	25,437	19,179
Government and public authority bonds	757	754	223	210
Fixed interest investments – New Zealand	122,075	107,939	101,416	88,590
Fixed interest investments – Offshore	22,649	27,653	18,730	22,506
Total Unit Trusts	182,714	164,279	151,170	134,261
Total other financial assets	197,001	178,352	165,457	148,334

Determination of fair value hierarchy 2012 (b)

	Group				Parent			
	Level 1	Level 2	Level 3	Total fair value	Level 1	Level 2	Level 3	Total fair value
	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
Financial Assets designated as fair value through profit and loss:								
Equity securities	-	-	14,287	14,287	-	-	14,287	14,287
Unit trust investments	-	182,714	-	182,714	-	151,170	-	151,170
	-	182,714	14,287	197,001	-	151,170	14,287	165,457
Total financial assets	-	182,714	14,287	197,001	-	151,170	14,287	165,457

Determination of fair value hierarchy 2011 (b)

	Group				Parent			
	Level 1	Level 2	Level 3	Total fair value	Level 1	Level 2	Level 3	Total fair value
	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000
Financial Assets designated as fair value through profit and loss:								
Equity securities	-	-	14,073	14,073	-	-	14,073	14,073
Unit trust investments	-	164,279	-	164,279	-	134,261	-	134,261
	-	164,279	14,073	178,352	-	134,261	14,073	148,334
Total financial assets	-	164,279	14,073	178,352	-	134,261	14,073	148,334

for the year ended 31 March

6. Other financial assets (continued)

Included in the level 1 category are financial assets and liabilities that are measured by reference to published quotes in an active market. A financial instrument is regarded as quoted in an active market if quoted prices are readily and regularly available from an exchange, dealer, broker, industry group, pricing service or regulatory agency and those prices represent actual and regularly occurring market transactions on an arm's length basis.

Level 2 financial assets and liabilities are measured using a valuation technique based on assumptions that are supported by prices from observable current market transactions are assets and liabilities for which pricing is obtained via pricing services but where prices have not been determined in an active market, financial assets with fair values based on broker quotes, investments in private equity funds with fair values obtained via fund managers and assets that are valued using the Group's own models whereby the majority of assumptions are market observable.

Level 3 financial assets are valued based on non market observable inputs meaning that fair values are determined in whole or in part using a valuation technique (model) based on assumptions that are neither supported by prices from observable current market transactions in the same instrument nor are they based on available market data. The main asset classes in this category are unlisted equity investments and limited partnerships. Valuation techniques are used to the extent that observable inputs are not available, thereby allowing for situations in which there is little, if any, market activity for the asset or liability at the measurement date. However, the fair value measurement objective remains the same, that is, an exit price from the perspective of the Group. Therefore, unobservable inputs reflect the Group's own assumptions about the assumptions that market participants would use in pricing the asset or liability (including assumptions about risk). These inputs are developed based on the best information available, which might include the Group's own data.

During the year there were no transfers between categories.

Reconciliation of movements in level 3 instruments measured at fair value (c)

Financial asset designated at fair value through profit and loss 2012 – Group and Parent

I mancial asset designated at fair value through profit and loss 2012 – Group and Farent										
	As at April 1 2011	(loss) in	Total gain/ loss recorded in other com- prehensive income	Purchases	Sales	Transfer from level 1 and 2	As at 31 March 2012	Total gains or losses for the period included in profit or loss for assets held at 31		
	\$000	\$000	\$000	\$000	\$000	\$000	\$000	March 2012 \$000		
Equity securities	14,073	(763)	-	977	-	-	14,287	(763)		
	14,073	(763)	-	977	-	-	14,287	(763)		

Financial asset designated at fair value through profit and loss 2011 – Group and Parent

i mariotal accordacignatos at fair value tirrough pront and 1000 zorr aroup and raiont									
	As at April 1 2010	\ /	Total gain/ loss recorded in other com- prehensive income	Purchases	Sales	Transfer from level 1 and 2	As at 31 March 2011	Total gains or losses for the period included in profit or loss for assets held at 31 March 2012	
	\$000	\$000	\$000	\$000	\$000	\$000	\$000	\$000	
Equity securities	11,072	3,001	-	-	-	-	14,073	3,001	
	11,072	3,001	-	-	-	-	14,073	3,001	

Sensitivity of level 3 financial instruments to changes in key assumptions (d)

	Carrying value at 31 March 2012	Effect of reasonably possible alternate assumptions (+/-)
	\$000	\$000
Equity securities	14,287	1,929
	14,287	1,929

for the year ended 31 March

6. Other financial assets (continued)

For equities, the Group adjusted the average price earnings ratio. The adjustment made was to increase and decrease the assumed price earnings ratio by one, which is considered by the Group to be within a range of reasonably possible alternatives based on price earnings ratios of companies with similar industry and risk profiles.

7. Loans and receivables

	Group	Group	Parent	Parent
	2012	2011	2012	2011
	\$000	\$000	\$000	\$000
Gross loans and receivables	6,485	17,671	-	-
Allowance for collective impairment	(614)	(614)	-	-
Allowance for individual impairment	(91)	(2,317)	-	-
Net loans and receivables	5,780	14,740	-	-
Current portion of Gross Loans and Receivables	5,886	13,271	-	-
Non-current portion of Gross Loans and Receivables	599	4,400	-	-
Gross Loans and Receivables	6,485	17,671	-	-

8. Underwriting provisions and reinsurance and other recoveries

Underwriting provisions comprise:				
Liability for outstanding claims				
Expected future claim payments (undiscounted)	93,957	76,712	68,898	49,266
Discount to present value	(1,275)	(1,105)	(1,022)	(796)
	92,682	75,607	67,876	48,470
Provision for unearned premiums	60,911	53,730	46,251	40,764
Underwriting provisions	153,593	129,337	114,127	89,234
Current	143,372	124,347	106,642	86,035
Non-current	10,221	4,990	7,485	3,199
	153,593	129,337	114,127	89,234
Drawinian for unincurrence and other recoveries committee				
Provision for reinsurance and other recoveries comprise:				
Expected future recoveries (undiscounted)	(52,738)	(46,482)	(32,349)	(25,986)
Discount to present value	712	640	500	414
Net insurance recoveries	(52,026)	(45,842)	(31,849)	(25,572)
Current	(46,288)	(42,816)	(28,337)	(23,884)
Non-current	(5,738)	(3,026)	(3,512)	(1,688)
	(52,026)	(45,842)	(31,849)	(25,572)

 $The following average inflation \ rates \ and \ discount \ rates \ were \ used \ in \ measuring \ the \ liability \ for \ outstanding \ claims:$

		2012	2011
New Zealand:	Inflation rate	Implicit	Implicit
	Discount rate	2.65% per annum	2.85% per annum
New Zealand:	Weighted average term to closure	0.5 years	0.4 years

for the year ended 31 March

9. General insurance contracts

	2012			2011		
	Risks borne in current year	Risks borne in prior years	Total	Risks borne in current year	Risks borne in prior years	Total
	\$000	\$000	\$000	\$000	\$000	\$000
(a) Net general insurance claims incurred						
Group:						
Gross claims expense						
Direct claims – undiscounted	92,991	23,556	116,547	132,451	(7,706)	124,745
Discount	(573)	94	(479)	(741)	430	(311)
Gross claims expense	92,418	23,650	116,068	131,710	(7,276)	124,434
Reinsurance and other recoveries						
Reinsurance and other recoveries revenue – undiscounted	(3,752)	(26,939)	(30,691)	(45,757)	710	(45,047)
Discount	47	332	379	301	109	410
Reinsurance and other recoveries	(3,705)	(26,607)	(30,312)	(45,456)	819	(44,637)
Net claims incurred	88,713	(2,957)	85,756	86,254	(6,457)	79,797
Parent :						
Gross claims expense						
Direct claims – undiscounted	71,452	18,759	90,211	94,938	(5,999)	88,939
Discount	(507)	281	(226)	(749)	438	(311)
Gross claims expense	70,945	19,040	89,985	94,188	(5,560)	88,628
Reinsurance and other recoveries						
Reinsurance and other recoveries revenue – undiscounted	(2 EC4)	(02.164)	(06.700)	(06.170)	1 1 4 7	(DE 024)
Discount	(3,561)	(23,161)	(26,722)	(26,178)	1,147	(25,031)
					(31)	354
Reinsurance and other recoveries	(3,526)	(23,111)	(26,637)	(25,793)	1,116	(24,677)
Net claims incurred	67,419	(4,071)	63,348	68,396	(4,445)	63,951

Current year amounts relate to risks borne in the current financial year. Prior period amounts relate to a reassessment of the risks borne in all previous financial years.

	Group	Group	Parent	Parent
	2012	2011	2012	2011
	\$000	\$000	\$000	\$000
(b) Analysis of outstanding claims				
Gross central estimate of present value of future claims payment	88,909	72,635	64,553	46,178
Risk margin	3,773	2,972	3,323	2,292
Total outstanding claims liability	92,682	75,607	67,876	48,470
The expected settlement pattern of the outstanding claims liability is as follows:				
Current	82,461	70,617	60,391	45,271
Non Current	10,221	4,990	7,485	3,199
Total outstanding claims liability	92,682	75,607	67,876	48,470

The total liability relates to direct insurance.

for the year ended 31 March

9. General insurance contracts (continued)

Assumptions adopted in calculation of general insurance provisions

The effective date of the actuarial report on the Insurance Liabilities is 31 March 2012. The previous assessment of the Insurance Liabilities was performed at 31 March 2011.

The actuarial report was prepared by Tracey Short, the appointed actuary, a fellow of the NZ Society of Actuaries and the Australian Institute of Actuaries. The Actuary is satisfied as to the accuracy of the data upon which the calculation of Insurance Liabilities has been made and is satisfied that the accounting provisions held in respect of the insurance liabilities are adequate.

The determination of the Insurance Liabilities has been prepared in accordance with New Zealand International Financial Reporting Standard (NZ IFRS 4) and with the NZ Society of Actuaries Professional Standard No 4 governing technical liability valuations for general insurance business.

The key assumptions used in determining net outstanding claims liabilities are as follows:

	2012	2011
Inflation rate	Implicit	Implicit
Discount rate	2.65%	2.85%
Claims handling expense ratio – outstanding claims liabilities	3.5%	3.5%
Claims handling expense ratio – premium liabilities	4.4%	4.4%
Risk margin – outstanding claims liabilities	10.4%	11.1%
Risk margin – premium liabilities	16.9%	16.9%
Weighted average expected term to settlement	182 days	182 days

Inflation rate

Insurance costs are subject to inflationary pressures. Inflation assumptions for all classes of business are based on current economic indicators.

Discount rate

The outstanding claims liability is discounted at the risk free rate. This rate is determined as the average rate for a portfolio of Government Stock that matches the liability cash flows by duration.

Claims handling expense

The estimate of outstanding claims liabilities incorporates an allowance for the future cost of administrating the claims. This allowance is determined after analysing historical claim related expenses incurred by the classes of business.

Process for determining risk margin

The risk margin was determined initially for each portfolio, allowing for the uncertainty of the outstanding claims estimate for each portfolio. Uncertainty was analysed for each portfolio, taking into account:

- · past volatility in general insurance claims;
- potential uncertainties relating to the actuarial models and assumptions;
- the quality of the underlying data used in the models;
- · the general insurance environment.

The estimate of uncertainty is generally greater for long tail classes when compared to short tail classes due to the longer time until settlement of outstanding claims.

The overall risk margin was determined allowing for diversification between the different portfolios and the relative uncertainty of each portfolio. The assumptions regarding uncertainty for each class were applied to the net central estimates, and the results were aggregated, allowing for diversification, in order to arrive at an overall provision that is intended to have a 75% probability of adequacy.

Weighted average expected term to settlement

Expected payment patterns are used in determining the outstanding claims liability. A decrease in the average term to settlement would lead to claims being paid sooner than anticipated.

for the year ended 31 March

9. General insurance contracts (continued)

	Group	Group	Parent	Parent
	2012	2011	2012	2011
	\$000	\$000	\$000	\$000
Reconciliation of movements in assets and liabilities arising from general insurance contracts				
Reinsurance and other recoveries receivable				
Reinsurance and other recoveries receivable at the beginning of the year	45,842	3,678	25,572	2,935
Reinsurance and other recoveries incurred during the year	30,312	44,637	26,637	24,677
Reinsurance and other recoveries received during the year	(24,128)	(2,473)	(20,360)	(2,040)
Reinsurance and other recoveries receivable at the end of the year	52,026	45,842	31,849	25,572
Outstanding claims liability				
Gross outstanding claims at the beginning of the year	75,607	29,993	48,470	23,381
Claims incurred during the year	125,402	104,345	94,257	78,464
Claims payments made during the year	(108,327)	(58,731)	(74,851)	(53,375)
Gross outstanding claims at the end of the year	92,682	75,607	67,876	48,470
Reconciliation of outstanding claims to liability for outstanding claims				
Outstanding claims undiscounted	93,957	76,712	68,898	49,266
Discount	(1,275)	(1,105)	(1,022)	(796)
Total outstanding claims	92,682	75,607	67,876	48,470

Sensitivity analysis

The impact of change in key variables on the outstanding claims liability is set out below. Each change has been calculated in isolation to other changes. The impact on net profit after tax is the same as the impact on equity.

		20	2012		2011	
Variable	Movement	,	Impact on profit after tax (gross of reinsurance)	Impact on profit after tax (net of reinsurance)	Impact on profit after tax (gross of reinsurance)	
		\$000	\$000	\$000	\$000	
Discount rate	Increase of 1%	144	327	110	263	
	Decrease of 1%	(146)	(332)	(112)	(267)	
Claims handling expense ratio	Increase of 1%	(610)	(610)	(188)	(498)	
	Decrease of 1%	610	610	188	498	
Risk margin	Increase of 1%	258	258	188	188	
	Decrease of 1%	(258)	(258)	(188)	(188)	
Weighted average expected term to settlement	Increase 0.5 years	370	843	291	738	
	Decrease 0.5 years	(375)	(854)	(295)	(749)	

c) Risk management policies and procedures

The general insurance business of the Group involves a number of non-financial risks. Notes on the policies and procedures employed in managing these risks in the general insurance business are set out below. Financial risks involving the Group are in notes 24 to 26.

(i) Objectives in managing risks arising from insurance contracts and policies for mitigating those risks

The risk management activities include prudent underwriting, pricing, and management of risk, together with claims management, reserving and investment management. The objective of these disciplines is to enhance the financial performance of the insurance operations.

The key policies in place to mitigate risk arising from writing general insurance contracts include:

- comprehensive management information systems and actuarial models using historical information to calculate premiums and monitor claims;
- · monitoring natural disasters such as earthquake, flood, storms and other catastrophes using models;
- the use of reinsurance to limit the Group's exposure;
- · prudent investment management to match our liabilities.

for the year ended 31 March

9. General insurance contracts (continued)

(ii) Terms and conditions of insurance contracts that have a material effect on amount, timing and uncertainty of cash flows. The terms and conditions attached to insurance contracts affect the level of insurance risk accepted by the Group. There are no special terms and conditions in any non standard contracts that have a material impact on the financial statements.

(iii) Concentration of reinsurance risk

There are no significant concentrations of insurance risk for reinsurance recoveries. Reinsurance contracts are entered into with a number of reinsurers, all with a minimum credit rating of A-. The internal policy is to limit the maximum exposure to a single reinsurer to 30%.

(iv) Development of claims

The following table shows the development of net undiscounted outstanding claims relative to the current estimate of ultimate claims costs for the five most recent years.

			In	icident year			
	2007	2008	2009	2010	2011	2012	Total
	\$000	\$000	\$000	\$000	\$000	\$000	\$000
Ultimate claims cost estimate							
At end of accident year	66,905	71,596	77,951	76,416	128,162	88,170	
One year later	64,905	70,492	76,283	73,325	154,840		
Two years later	64,809	69,366	75,780	73,577			
Three years later	64,848	68,924	75,587				
Four years later	64,891	68,926					
Five years later	64,889						
Current estimate of ultimate claims cost	64,889	68,926	75,587	73,577	154,840	88,170	
Cumulative payments	64,847	68,666	75,497	72,237	104,280	52,156	
Undiscounted central estimate	42	260	90	1,340	50,560	36,014	88,306
Discount to present value	(1)	(5)	(2)	(20)	(566)	(580)	(1,174)
Discounted central estimate	41	255	88	1,320	49,994	35,434	87,132
Prior years							3
Claims handling expense							1,773
Risk margin							3,773
Gross outstanding claims liabilities							92,682
Reinsurance recoveries on outstanding claim	s and other reco	overies					(52,026)
Net outstanding claims liabilities							40,656

d) Liability adequacy test

The liability adequacy test has identified a surplus for each portfolio of contracts that are subject to broadly similar risks and are managed together as a single portfolio.

The risk margin adopted in performing the liability adequacy test is 75%. The outstanding claims liability is set at a level that is appropriate and sustainable to cover the Group's claims obligations after having regard to the prevailing market environment and prudent industry practice.

e) Insurer financial strength rating

The Group has a financial strength rating of A (Excellent) as accorded by the international rating agency A M Best Group on 14 June 2011.

f) Reinsurance programme

The Group has a programme of reinsurance contracts to protect its insurance operations from high severity losses and catastrophic events. No inward reinsurance is written by the Group.

Reinsurance is placed to cover losses in excess of the Group's agreed retentions for each class of business, using both automatic treaties and facultative (one-off) placements. Dependent upon the class of business either excess of loss or proportional reinsurance is used.

for the year ended 31 March

9. General insurance contracts (continued)

g) General insurance risk

Terms and conditions of insurance

Insurance and reinsurance contracts were written on terms and conditions generally prevailing in the market at the time they were accepted. Such contracts transferred risk by indemnifying the insured and reinsured against the occurrence of specified events.

Concentration of insurance risk

The exposure to concentrations of insurance risk is able to be mitigated with the purchase of reinsurance where management believes that the price / risk transfer is suitable.

10. Trade and other current receivables

	Group	Group	Parent	Parent
	2012	2011	2012	2011
	\$000	\$000	\$000	\$000
Trade debtors	27,365	18,313	18,520	11,279
Reinsurance debtors	558	60	558	60
Related party receivables	-	-	1,053	8,075
Other receivables	1,231	1,000	1,099	846
Allowance for collective impairment	(1,429)	(1,153)	(1,054)	(869)
	27,725	18,220	20,176	19,391

11. Deferred acquisition costs

Balance at the beginning of the year	3,954	3,954	2,566	2,566
Acquisition costs deferred during the year	-	-	255	-
Balance at the end of the year	3,954	3,954	2,821	2,566
Current	3,954	3,954	2,821	2,566
	3,954	3,954	2,821	2,566

for the year ended 31 March

12. Property, plant and equipment

2012 Group	Land and Buildings	Leasehold Improvements	Office Equipment	Computer Equipment	Motor Vehicles	Total
	\$000	\$000	\$000	\$000	\$000	\$000
Cost						
Balance at the beginning of the year	389	4,025	1,664	3,426	5	9,509
Additions	-	1,910	304	1,040	108	3,362
Disposals	-	-	(24)	(240)	-	(264)
Balance at the end of the year	389	5,935	1,944	4,226	113	12,607
Depreciation and impairment losses						
Balance at the beginning of the year	32	2,229	1,377	1,077	5	4,720
Depreciation for the year	-	563	68	576	8	1,215
Impairment loss	-	-	-	-	-	-
Disposals	-	-	(22)	(213)	-	(235)
Balance at the end of the year	32	2,792	1,423	1,440	13	5,700
Carrying amounts						
At the beginning of the year	357	1,796	287	2,349	-	4,789
At the end of the year	357	3,143	521	2,786	100	6,907
2011 Group	Land and	Leasehold	Office	Computer	Motor	
2011 Gloup	Buildings	Improvements	Equipment	Equipment	Vehicles	Total
2011 Gloup	\$000	s000	Equipment \$000	Equipment \$000	Vehicles \$000	Total \$000
Cost		· ·				
·		· ·				
Cost	\$000	\$000	\$000	\$000	\$000	\$000
Cost Balance at the beginning of the year	\$000	\$000	\$000	\$000 1,764	\$000 5	\$000 7,678
Cost Balance at the beginning of the year Additions	\$000	\$000 3,725 463	\$000 1,795 84	\$000 1,764	\$000 5 -	\$000 7,678 2,209
Cost Balance at the beginning of the year Additions Disposals	\$000 389 -	\$000 3,725 463 (163)	\$000 1,795 84 (215)	\$000 1,764 1,662	\$000 5 -	\$000 7,678 2,209 (378)
Cost Balance at the beginning of the year Additions Disposals Balance at the end of the year	\$000 389 -	\$000 3,725 463 (163)	\$000 1,795 84 (215)	\$000 1,764 1,662	\$000 5 -	\$000 7,678 2,209 (378)
Cost Balance at the beginning of the year Additions Disposals Balance at the end of the year Depreciation and impairment losses	\$000 389 - - 389	\$000 3,725 463 (163) 4,025	1,795 84 (215) 1,664	\$000 1,764 1,662 - 3,426	\$000 5 - - 5	\$000 7,678 2,209 (378) 9,509
Cost Balance at the beginning of the year Additions Disposals Balance at the end of the year Depreciation and impairment losses Balance at the beginning of the year	\$000 389 - - 389	\$000 3,725 463 (163) 4,025	\$000 1,795 84 (215) 1,664	\$000 1,764 1,662 - 3,426	\$000 5 - - 5	\$000 7,678 2,209 (378) 9,509
Cost Balance at the beginning of the year Additions Disposals Balance at the end of the year Depreciation and impairment losses Balance at the beginning of the year Depreciation for the year	\$000 389 - - 389 31	\$000 3,725 463 (163) 4,025 1,476 695	\$000 1,795 84 (215) 1,664	\$000 1,764 1,662 - 3,426	\$000 5 - - 5 5	\$000 7,678 2,209 (378) 9,509 3,815 1,036
Cost Balance at the beginning of the year Additions Disposals Balance at the end of the year Depreciation and impairment losses Balance at the beginning of the year Depreciation for the year Impairment loss	\$000 389 - - 389 31 1	\$000 3,725 463 (163) 4,025 1,476 695 205	1,795 84 (215) 1,664 1,491 75	\$000 1,764 1,662 - 3,426 812 265	\$000 5 - - 5 5	\$000 7,678 2,209 (378) 9,509 3,815 1,036 205
Cost Balance at the beginning of the year Additions Disposals Balance at the end of the year Depreciation and impairment losses Balance at the beginning of the year Depreciation for the year Impairment loss Disposals	\$000 389 - - 389 31 1	\$000 3,725 463 (163) 4,025 1,476 695 205 (147)	1,795 84 (215) 1,664 1,491 75 (189)	\$000 1,764 1,662 - 3,426 812 265 -	\$000 5 - - 5 5	\$000 7,678 2,209 (378) 9,509 3,815 1,036 205 (336)
Cost Balance at the beginning of the year Additions Disposals Balance at the end of the year Depreciation and impairment losses Balance at the beginning of the year Depreciation for the year Impairment loss Disposals Balance at the end of the year	\$000 389 - - 389 31 1	\$000 3,725 463 (163) 4,025 1,476 695 205 (147)	1,795 84 (215) 1,664 1,491 75 (189)	\$000 1,764 1,662 - 3,426 812 265 -	\$000 5 - - 5 5	\$000 7,678 2,209 (378) 9,509 3,815 1,036 205 (336)

for the year ended 31 March

12. Property, plant and equipment (continued)

2012 Parent	Land and Buildings	Leasehold Improvements	Office Equipment	Computer Equipment	Motor Vehicles	Total
	\$000	\$000	\$000	\$000	\$000	\$000
Cost						
Balance at the beginning of the year	72	4,026	1,644	3,329	5	9,076
Additions	-	1,910	306	1,040	108	3,364
Disposals	-	-	(24)	(240)	-	(264)
Balance at the end of the year	72	5,936	1,926	4,129	113	12,176
Depreciation and impairment losses						
Balance at the beginning of the year	13	2,231	1,360	980	5	4,589
Depreciation for the year	1	563	67	576	8	1,215
Impairment loss	-	-	-	-	-	-
Disposals	-	-	(22)	(214)	-	(236)
Balance at the end of the year	14	2,794	1,405	1,342	13	5,568
Carrying amounts						
At the beginning of the year	59	1,795	284	2,349	-	4,487
At the end of the year	58	3,142	521	2,787	100	6,608
2011 Parent						
	\$000	\$000	\$000	\$000	\$000	\$000
Cost						
Balance at the beginning of the year	72	3,726	1,775	1,667	5	7,245
Additions	-	463	84	1,662	-	2,209
Disposals	-	(163)	(215)	-	-	(378)
Balance at the end of the year	72	4,026	1,644	3,329	5	9,076
Depreciation and impairment losses						
Balance at the beginning of the year	12	1,477	1,475	715	5	3,684
Depreciation for the year	1	696	74	265	-	1,036
Impairment loss	-	205	-	-	-	205
Disposals	-	(147)	(189)	-	-	(336)
Balance at the end of the year	13	2,231	1,360	980	5	4,589
Carrying amounts						
At the beginning of the year	60	2,249	300	952	-	3,561
At the end of the year	59	1,795	284	2,349	-	4,487

for the year ended 31 March

13. Intangible assets

Software \$000 \$0 Cost Separation of the year 21,182 20,7 Acquisitions - internally developed 289 Acquisitions - internally developed 289 Acquisitions - internally developed 24,894 21,1 Amortisation and impairment losses Separation of the year 24,894 21,1 Balance at the end of the year 956 8 8 Balance at the beginning of the year 20,768 20,4 20,768 20,4 Client base Cost		Group	Group
Cost 21,182 20,7 Balance at the beginning of the year 289 Acquisitions – other additions 3,423 4 Balance at the end of the year 24,894 21,1 Amortisation and impairment losses 20,402 19,5 Balance at the beginning of the year 356 8 Balance at the end of the year 356 8 Balance at the end of the year 20,788 20,4 Cilent base 20,788 20,4 Cost 8 20,402 19,5 Balance at the end of the year 306 8 Acquisitions – other additions 700 9 Carrying amounts 700 9 At the beginning of the year 700 1,1 At the end of the year 700 1,1 At the end of the year 700 1,1 At the beginning of the year 20,11 1,6 Acquisitions – other additions 3,423 4 Balance at the beginning of the year 20,11 1,6 Acquisitions – othe		2012	2011
Balance at the beginning of the year 21,182 20,7 Acquisitions – internally developed 289 Acquisitions – other additions 3,423 4 Balance at the end of the year 24,894 21,1 Amortisation and impairment losses 20,402 19,5 Balance at the beginning of the year 356 8 Relance at the end of the year 20,758 20,4 Client base 20,458 20,4 Cast 356 8 Balance at the beginning of the year 20,758 20,4 Client base 20,458 20,4 Cast 356 8 Balance at the beginning of the year 700 20,402 Carrying amounts 700 20,402 10,402 At the beginning of the year 4,836 7 7 At the end of the year 4,836 7 7 1,1 At the beginning of the year 20,112 19,6 4,2 2,1 1,2 19,6 4,2 2,2 1,2 1,2 1,2		\$000	\$000
Acquisitions – Internally developed 289 Acquisitions – other additions 3,423 4 Balance at the end of the year 24,994 21,1 Amortisation and impairment losses 20,402 19,5 Balance at the end of the year 356 8 Balance at the end of the year 20,758 20,4 Citient base 20,758 20,4 Cost 8 20,4 Balance at the beginning of the year - - Acquisitions – other additions 700 - Carrying amounts 1,1 - - - At the beginning of the year 780 1,1 - <			
Acquisitions - other additions 3,423 4			20,731
Balance at the end of the year 24,894 21,1 Amortisation and limpairment losses 20,402 19,5 Balance at the beginning of the year 356 8 Balance at the end of the year 20,758 20,4 Client base Cost Cost Balance at the beginning of the year - Acquisitions - other additions 700 Balance at the end of the year 700 Total Carrying amounts 1,1 At the beginning of the year 780 1,1 At the end of the year 780 1,1 At the end of the year 20,112 19,6 4,836 7 Software Cost Cost End of the year 20,112 19,6 4,836 7 19,6 4,836 7 4 4,836 7 19,6 4,836 7 19,6 4,836 7 19,6 4,836 7 19,6 4,836 7 19,6 4,836 7 19,6 4,836 7 19,6 4,836 7 19,6 4,836 7 19,6 4,836			-
Balance at the beginning of the year 20,402 19,5			451
Balance at the beginning of the year 366 8 Amortisation for the year 20,758 20,4 Client base 20,758 20,4 Cost - - Balance at the beginning of the year - - Acquisitions – other additions 700 - Balance at the end of the year 700 - Carrying amounts 700 - At the beginning of the year 780 1,1 At the beginning of the year 780 1,1 Acquisitions – internally developed 20,112 19,6 Acquisitions – internally developed 289 Acquisitions – other additions 3,423 4 Balance at the end of the year 23,824 20,1 Amortisation and impairment losses	Balance at the end of the year	24,894	21,182
Balance at the beginning of the year 366 8 Amortisation for the year 20,758 20,4 Client base 20,758 20,4 Cost - - Balance at the beginning of the year - - Acquisitions – other additions 700 - Balance at the end of the year 700 - Carrying amounts 700 - At the beginning of the year 780 1,1 At the beginning of the year 780 1,1 Acquisitions – internally developed 20,112 19,6 Acquisitions – internally developed 289 Acquisitions – other additions 3,423 4 Balance at the end of the year 23,824 20,1 Amortisation and impairment losses	Amortisation and impairment losses		
Amortisation for the year 356 8 Balance at the end of the year 20,758 20,4 Client base - - Cost - - Balance at the beginning of the year 700 - Balance at the end of the year 700 - Carrying amounts 780 1,1 At the beginning of the year 780 1,1 At the end of the year 4,836 7 Parent Software Cost		20.402	19,576
Balance at the end of the year 20,758 20,4 Client base Cost			826
Cost Balance at the beginning of the year - Acquisitions – other additions 700 Balance at the end of the year 700 Carrying amounts 700 At the beginning of the year 700 1,1 At the end of the year 700 1,1 1,1 1,1 1,2			20,402
Cost Balance at the beginning of the year - Acquisitions – other additions 700 Balance at the end of the year 700 Carrying amounts 700 At the beginning of the year 700 1,1 At the end of the year 700 1,1 1,1 1,1 1,2			
Balance at the beginning of the year - Acquisitions – other additions 700 Balance at the end of the year 700 Carrying amounts 780 1,1 At the beginning of the year 780 1,1 At the end of the year 4,836 7 Software 700 700 Software 20,112 19,68 Acquisitions – internally developed 289 Acquisitions – other additions 3,423 4 Balance at the end of the year 23,824 20,11 Amortisation and impairment losses 343 18,58 19,332 18,58 Balance at the beginning of the year 19,688 19,33 18,58 7 Balance at the end of the year 19,688 19,38 19,38 19,39 Client base 20 </td <td></td> <td></td> <td></td>			
Acquisitions – other additions 700 Balance at the end of the year 700 Carrying amounts 780 1,1 At the beginning of the year 780 1,1 At the end of the year 4,836 7 Software Parent Parent Cost 20,112 19,6 Acquisitions – internally developed 289 Acquisitions – other additions 3,423 4 Acquisitions – other additions 3,423 4 20,1 Amortisation and impairment losses 356 7 Balance at the beginning of the year 19,332 18,5 Amortisation for the year 356 7 Balance at the end of the year 19,688 19,3 Client base 2 2 Cost 356 7 Balance at the end of the year - Acquisitions – other additions 700 Balance at the deginning of the year - Acquisitions – other additions 700 Balance at the end of the year 700			
Balance at the end of the year 700 Carrying amounts 780 1.1 At the beginning of the year 780 1.1 At the end of the year 4,836 7 Software Cost Balance at the beginning of the year 20,112 19,6 Acquisitions – internally developed 289 4 20,112 19,6 4 4 20,112 19,6 4 4 20,112 19,6 2 4 4 20,112 19,6 4 <td></td> <td></td> <td></td>			
Carrying amounts At the beginning of the year 780 1,1 At the end of the year 4,836 7 Parent Software Cost Balance at the beginning of the year 20,112 19,6 Acquisitions – internally developed 289 24 Acquisitions – other additions 3,423 4 Balance at the end of the year 23,824 20,1 Amortisation and impairment losses 3 4 23,824 20,1 Balance at the beginning of the year 19,332 18,5 7 Balance at the end of the year 19,688 19,3 Cost 19,688 19,3 Balance at the beginning of the year - - Acquisitions – other additions 700 - Balance at the end of the year 700 - Balance at the end of the year 700 - Carrying amounts 780 1,0 At the beginning of the year 780 1,0			
At the beginning of the year 780 1,1 At the end of the year 4,836 7 Software Cost 20,112 19,6 Balance at the beginning of the year 20,112 19,6 Acquisitions – internally developed 289 Acquisitions – other additions 3,423 4 Balance at the end of the year 23,824 20,1 Amortisation and impairment losses 19,332 18,5 Balance at the beginning of the year 19,688 19,3 Client base Cost Balance at the beginning of the year - - Acquisitions – other additions 700 - Balance at the end of the year 700 - Carrying amounts 780 1,0 At the beginning of the year 780 1,0	Balance at the end of the year	700	
At the end of the year 4,836 7 Software Cost Balance at the beginning of the year 20,112 19,6 Acquisitions – internally developed 289 Acquisitions – other additions 3,423 4 Balance at the end of the year 23,824 20,1 Amortisation and impairment losses 8 19,332 18,5 Amortisation for the year 356 7 Balance at the end of the year 19,688 19,3 Client base Cost 8 Balance at the beginning of the year - - Acquisitions – other additions 700 - Balance at the end of the year 700 - Carrying amounts 780 1,0 At the beginning of the year 780 1,0	Carrying amounts		
Software Cost Balance at the beginning of the year 20,112 19,6 Acquisitions – internally developed 289 Acquisitions – other additions 3,423 4 Balance at the end of the year 23,824 20,1 Amortisation and impairment losses 8 Balance at the beginning of the year 19,332 18,5 Amortisation for the year 356 7 Balance at the end of the year 19,688 19,3 Client base 2 Cost 2 Balance at the beginning of the year - Acquisitions – other additions 700 Balance at the end of the year 700 Carrying amounts 4the beginning of the year At the beginning of the year 780 At the beginning of the year 780 1,00	At the beginning of the year	780	1,155
Software Cost Balance at the beginning of the year 20,112 19,6 Acquisitions – internally developed 289 Acquisitions – other additions 3,423 4 Balance at the end of the year 23,824 20,1 Amortisation and impairment losses	At the end of the year	4,836	780
Software Cost Balance at the beginning of the year 20,112 19,6 Acquisitions – internally developed 289 Acquisitions – other additions 3,423 4 Balance at the end of the year 23,824 20,1 Amortisation and impairment losses			
Cost Balance at the beginning of the year 20,112 19,6 Acquisitions – internally developed 289 Acquisitions – other additions 3,423 4 Balance at the end of the year 23,824 20,1 Amortisation and impairment losses 19,332 18,5 Balance at the beginning of the year 356 7 Balance at the end of the year 19,688 19,3 Client base Cost Balance at the beginning of the year - - Acquisitions – other additions 700 Balance at the end of the year 700 Carrying amounts 700 At the beginning of the year 780 1,0		Parent	Parent
Balance at the beginning of the year Acquisitions – internally developed Acquisitions – other additions Acquisitions – other additions Balance at the end of the year Amortisation and impairment losses Balance at the beginning of the year Balance at the beginning of the year Amortisation for the year Balance at the end of the year Balance at the end of the year Client base Cost Balance at the beginning of the year Acquisitions – other additions Too Balance at the end of the year Acquisitions – other additions Too Carrying amounts At the beginning of the year At the beginning of the year Table 1,0			
Acquisitions – internally developed Acquisitions – other additions 3,423 4 Balance at the end of the year 23,824 20,1 Amortisation and impairment losses Balance at the beginning of the year 19,332 18,5 Amortisation for the year 356 7 Balance at the end of the year 19,688 19,3 Client base Cost Balance at the beginning of the year - Acquisitions – other additions 700 Balance at the end of the year 700 Carrying amounts At the beginning of the year 780 1,0			
Acquisitions – other additions Balance at the end of the year Amortisation and impairment losses Balance at the beginning of the year Amortisation for the year Balance at the end of the year Balance at the end of the year Client base Cost Balance at the beginning of the year Acquisitions – other additions Too Balance at the end of the year Acquisitions – other additions Too Carrying amounts At the beginning of the year Too 1,000		· · · · · · · · · · · · · · · · · · ·	19,661
Balance at the end of the year 23,824 20,1 Amortisation and impairment losses Balance at the beginning of the year 19,332 18,5 Amortisation for the year 356 7 Balance at the end of the year 19,688 19,3 Client base Cost Balance at the beginning of the year - Cost Balance at the beginning of the year - Cost Balance at the beginning of the year - Cost Carrying amounts At the beginning of the year 780 1,00			-
Amortisation and impairment losses Balance at the beginning of the year 19,332 18,5 Amortisation for the year 3356 7 Balance at the end of the year 19,688 19,3 Client base Cost Balance at the beginning of the year - Acquisitions – other additions 700 Balance at the end of the year 700 Carrying amounts At the beginning of the year 780 1,0		3,423	451
Balance at the beginning of the year Amortisation for the year Balance at the end of the year Client base Cost Balance at the beginning of the year Acquisitions – other additions Balance at the end of the year Acquisitions – other additions Carrying amounts At the beginning of the year At the beginning of the year Too Too Too Too Too Too Too T	Balance at the end of the year	23,824	20,112
Balance at the beginning of the year Amortisation for the year Balance at the end of the year Client base Cost Balance at the beginning of the year Acquisitions – other additions Balance at the end of the year Acquisitions – other additions Carrying amounts At the beginning of the year At the beginning of the year Too Too Too Too Too Too Too T	Amortisation and impairment losses		
Amortisation for the year Balance at the end of the year 19,688 19,3 Client base Cost Balance at the beginning of the year Acquisitions – other additions 700 Balance at the end of the year 700 Carrying amounts At the beginning of the year 780 1,0		19 332	18,570
Balance at the end of the year 19,88 19,3 Client base Cost Balance at the beginning of the year - Acquisitions – other additions 700 Balance at the end of the year 700 Carrying amounts At the beginning of the year 780 1,0			762
Client base Cost Balance at the beginning of the year Acquisitions – other additions Falance at the end of the year Carrying amounts At the beginning of the year 780 1,0			19,332
Cost Balance at the beginning of the year Acquisitions – other additions 700 Balance at the end of the year 700 Carrying amounts At the beginning of the year 780 1,0	balance at the end of the year	13,000	13,002
Balance at the beginning of the year Acquisitions – other additions Balance at the end of the year 700 Carrying amounts At the beginning of the year 780 1,0			
Acquisitions – other additions Balance at the end of the year 700 Carrying amounts At the beginning of the year 780 1,0			
Balance at the end of the year 700 Carrying amounts At the beginning of the year 780 1,0		-	
Carrying amounts At the beginning of the year 780 1,0		700	
At the beginning of the year 780 1,0	Balance at the end of the year	700	-
At the beginning of the year 780 1,0	Carrying amounts		
		780	1,091
	At the end of the year	4,836	780

Amortisation of intangible assets is included in other insurance and other operating expenses (for finance activities).

for the year ended 31 March

14. Biological assets

	Group	Group
	2012	2011
	\$000	\$000
Valuation at the beginning of the year	2,184	1,959
Change in fair value less estimated point-of-sale costs	113	225
Valuation at the end of the year	2,297	2,184
Obligation to restock	(290)	(250)
Carrying value at the end of the year	2,007	1,934

At 31 March 2012 standing timber comprised approximately 362.1 hectares (2011: 362.1 hectares) of pine tree plantations at the two Forests, Hillcrest and Beehive Creek. The Forests were established from Radiata pine seedlings between 1994 and 1998. The projected harvest age is 27-28 years. During the year the Group did not harvest the pine (2011: Nil harvesting).

Both the Hillcrest and Beehive Creek forest developments have been independently valued by Forme Consulting Group Limited, forest industry consultants. The above valuations, as at 31 December 2011, assessed the net present value of Hillcrest Forest and Beehive Creek forests based on a theoretical economic model and using a pre-tax discount rate of 9%.

The Forestry Right requires the Pinesmart Forestry Partnership to restock the land at Hillcrest Forest with Pinus radiata seedlings immediately following harvesting. The estimated cost of doing this is \$290,000 (2011: \$250,000), this has been separately assessed by the valuer.

The Group is exposed to a number of risks related to its pine plantations:

Regulatory and environmental risks

The Group is subject to laws and regulations in countries in which it operates. The Group has established environmental policies and procedures aimed at compliance with local environmental and other laws. Management performs regular reviews to identify environmental risks and to ensure that the systems in place are adequate to manage those risks.

Supply and demand risk

The Group is exposed to risks arising from fluctuations in the price and sales volume of pine. Where possible the Group manages this risk by aligning its harvest volume to market supply and demand. Management performs regular industry trend analysis to ensure that the Group's pricing structure is in line with the market and to ensure that projected harvest volumes are consistent with the expected demand.

Climate and other risks

The Group's pine plantations are exposed to the risk of damage from climatic changes, diseases, forest fires and other natural forces.

The Group has extensive processes in place aimed at monitoring and mitigating those risks, including regular forest health inspections and industry pest and disease surveys. The Group also insures itself against natural disasters such as floods and hurricanes.

15. Carrying value of shares in subsidiaries

	Parent	Parent
	2012	2011
	\$000	\$000
Farmers Mutual Finance Limited	-	7,657
FMG Insurance Limited	20,500	12,500
Pinesmart Forestry Partnership - 99% ownership (2011:86%)	2,310	1,985
	22,810	22,142

On 31 March 2012 Farmers' Mutual Finance Limited was amalgamated into FMG Insurance Limited.

for the year ended 31 March

16. Investments in joint ventures

•	Group	Group	Parent	Parent
	2012	2011	2012	2011
	\$000	\$000	\$000	\$000
Farming House (Bay of Plenty) Partnership				
Ownership interest held %	50%	50%	50%	50%
Carrying value of joint venture	1,061	985	1,061	985
Current assets	16	22	16	22
Non-current assets	1,068	990	1,068	990
Total assets	1,084	1,012	1,084	1,012
Current liabilities	8	12	8	12
Non-current liabilities	15	15	15	15
Total liabilities	23	27	23	27
Income	144	44	144	44
Expenses	(13)	(356)	(13)	(356)
Profit/(Loss) for the year	131	(312)	131	(312)

17. Deferred tax assets

17. Deferred tax assets							
	Opening balance at 1 April	Assets/ Liabilities held for sale	Charged/ (credited) to profit and loss	Charged to equity	Acquisition/ disposal of subsidiary	Change in tax rate	Closing balance at 31 March
2012 Group							
Movements in deferred tax assets							
Provisions and accruals	3,033	-	1,460	-	-	-	4,493
Unrealised losses	(126)	-	-	-	-	-	(126)
Tax losses	83	-	-	-	-	-	83
Other	9	-	1	-	-	-	10
Total deferred tax assets	2,999	-	1,461	-	-	-	4,460
Movement in deferred tax liabilities							
Deferred revenue liability	(2,468)	-	(2,131)	-	-	-	(4,599)
Fair value	(362)	-	172	-	-	-	(190)
Other	(51)	-	-	-	-	-	(51)
Total deferred tax liabilities	(2,881)	-	(1,960)	-	-	-	(4,840)
2011 Group							
Movements in deferred tax assets							
Provisions and accruals	1,667	-	1,522	-	-	(156)	3,033
Unrealised losses	(126)	-	-	-	-	-	(126)
Tax losses	79	-	4	-	-	-	83
Other	37	-	(28)	-	-	-	9
Total deferred tax assets	1,657	-	1,498	-	-	(156)	2,999
Movement in deferred tax liabilities							
Deferred revenue liability	(1,015)	-	(1,631)	-	-	178	(2,468)
Fair value	(268)	-	(94)	_	-	-	(362)
Other	(51)	-		_	-	-	(51)
Total deferred tax liabilities	(1,334)	-	(1,725)	-	-	178	(2,881)

for the year ended 31 March

17. Deferred tax assets (continued)

	Opening balance at 1 April	Assets/ Liabilities held for sale	Charged/ (credited) to profit and loss	Charged to equity	Acquisition/ disposal of subsidiary	Change in tax rate	Closing balance at 31 March
2012 Parent							
Movements in deferred tax assets							
Provisions and accruals	2,247	-	2,057	-	-	-	4,304
Total deferred tax assets	2,247	-	2,057	-	-	-	4,304
Movement in deferred tax liabilities							
Deferred revenue liability	(2,251)	-	(2,204)	-	-	-	(4,455)
Total deferred tax liabilities	(2,251)	-	(2,204)	-	-	-	(4,455)
2011 Parent							
Movements in deferred tax assets							
Provisions and accruals	1,054	-	1,343	-		(150)	2,247
Total deferred tax assets	1,054	-	1,343	-	-	(150)	2,247
Movement in deferred tax liabilities							
Deferred revenue liability	(770)	-	(1,631)	-	-	150	(2,251)
Total deferred tax liabilities	(770)	-	(1,631)	-	-	150	(2,251)

18. Trade and other current liabilities

	Group	Group	Parent	Parent
	2012	2011	2012	2011
	\$000	\$000	\$000	\$000
Trade creditors	3,634	2,373	3,527	2,284
Reinsurance creditors	2,686	2,342	2,533	2,309
Employee benefits	3,021	1,356	1,414	1,356
Related party creditors	-	-	-	8,436
Other liabilities	9,430	7,534	10,039	6,685
	18,771	13,605	17,513	21,070
Current	17,771	13,605	16,513	21,070
Non-current	1,000	-	1,000	-
	18,771	13,605	17,513	21,070

for the year ended 31 March

19. Past due and impaired assets

The following amounts for past due and impaired assets are included in the amounts shown in Note 7.

	Past due		Individually impaired	Total
	assets \$000	assets \$000	assets \$000	Total \$000
2012 Group	4355			+000
Opening balance	1,136	-	5,262	6,398
Plus additions	4,652	-	72	4,724
Less write-offs	-	-	(2,499)	(2,499)
Less repayments and deletions	(5,546)	-	(2,124)	(7,670)
Net past due and impaired assets	242	-	711	953
2011 Group				
Opening balance	2,695	491	3,594	6,780
Plus additions	18,932	-	3,892	22,824
Less write-offs	-	-	(1,111)	(1,111)
Less repayments and deletions	(20,491)	(491)	(1,113)	(22,095)
Net past due and impaired assets	1,136	-	5,262	6,398

Individually impaired assets are held at the net present value of expected future cashflows, based on an assessment of the collateral held and the ability of the customer to make future payments.

	Group	Group
	2012	2011
	\$000	\$000
Ageing of past due not impaired assets		
Past due 0-90 days	205	1,130
Past due 90+ days	37	6
	242	1,136

20. Allowances for impaired assets

	Group	Group	Parent	Parent
	2012	2011	2012	2011
	\$000	\$000	\$000	\$000
Allowance for individual impairment				
Balance at the beginning of the year	2,317	1,446	-	-
Net charge to profit and loss	(2,226)	871	-	-
Balance at the end of the year	91	2,317	-	-
Allowance for collective impairment				
Balance at the beginning of the year	1,767	1,692	869	788
Net charged to profit and loss	276	75	185	81
Balance at the end of the year	2,043	1,767	1,054	869

There was no interest income on impaired financial assets accrued for the current year (2011: nil).

for the year ended 31 March

21. Impaired asset expense

	Group	Group	Parent	Parent
	2012	2011	2012	2011
	\$000	\$000	\$000	\$000
Increase in allowance for individual impairment	273	1,982	-	-
Release of allowance for individual impairment on write-off of bad debts	(2,499)	(1,111)	-	-
Net movement in allowance for individual impairment	(2,226)	871	-	-
Interest income on impaired assets	-	79	-	-
Movement in allowance for collective impairment	-	-	-	-
Bad debts written off	2,499	1,111	-	-
Bad debts recovered	(18)	(82)	-	-
Impaired asset expense	255	1,979	-	-

22. Make good provision

Opening balance	137	434	137	434
Increase/(decrease) in provision	4	(297)	4	(297)
Balance at the end of the year	141	137	141	137

In accordance with the lease agreements of all the FMG's offices, the premises must be restored to their original condition at their respective end of the lease term.

A provision has been recognised in respect of the FMG's obligation to return leased premises to their previous state and is included in the carrying amount of the leasehold improvements. Because of the long term nature of the liability, the greatest uncertainty in estimating the provision is the costs that will ultimately be incurred. The provision has been calculated by a contractor used by FMG to manage lease contracts.

23. Related party transactions

a) Group Holdings

At 31 March 2012 the following percentage shareholdings were held in related entities which, unless stated otherwise, all have balance dates ending on 31 March.

	2012	2011	
	%	%	Principal Activities
Subsidiaries			
FMG Insurance Limited	100	100	General Insurance
Farmers' Mutual Finance Limited*	-	100	Finance
Pinesmart Forests Partnership (31.12.11)	99	86	Forestry
Joint Ventures			
Farming House (Bay of Plenty) Partnership	50	50	Property Investment

^{*} On 31 March 2012 Farmers' Mutual Finance Limited was amalgamated into FMG Insurance Limited.

For those entities with balance dates other than 31 March, the Directors are not aware of any significant events or transactions that should be reflected in the consolidated financial statements.

Transactions with related parties have been entered into in the ordinary course of business and undertaken on normal commercial terms.

b) Related party transactions

The Parent charges administration, marketing, and management fees to its subsidiaries. In 2012 this amounted to \$8.364m (2011: \$8.465m).

The Parent has made loans and advances to certain subsidiaries and has received advances from certain subsidiaries during the year. The Parent has related party payables in 2012 of \$0.245m (2011: \$10.223m) and receivables of \$1.284m (2011: \$8.075m).

The Group has related party receivables of \$Nil (2011: \$Nil).

for the year ended 31 March

23. Related party transactions (continued)

c) Loans to key management personnel*

There have been no loans made to directors of the Group and other key management personnel of the Group, including their personally related parties.

d) Other transactions with key management personnel*

Key management hold various policies and accounts with FMG. These are operated in the normal course of business on normal customer terms.

e) Key management personnel compensation comprised*:

	Group	Group	Parent	Parent
	2012	2011	2012	2011
	\$000	\$000	\$000	\$000
Short-term employee benefits	2,364	2,437	2,364	2,437
	2,364	2,437	2,364	2,437

^{*}Key management personnel comprises of Directors and Executive Officers of the Group

24. Credit risk

Insurance Credit Risk

Credit risk relating to insurance contracts relates primarily to:

- (a) Premium receivable from individual policyholders. Concentrations of credit risk are considered low due to the large number of customers comprising the customer base and their dispersion across New Zealand;
- (b) Reinsurance recoveries receivable, which are discussed further in note 9.

Finance Lending Credit Risk

Credit risk relating to finance lending is the risk that customers to which the Group lends money will default on their repayment obligations resulting in losses being incurred. The financial effect of FMG's credit risk is disclosed in Note 19 Past Due and Impaired Assets. The maximum exposure to credit risk is the carrying amount of net loans and receivables included in the Balance Sheet and undrawn lending commitments. Credit risk is managed through FMG performing credit evaluations on all customers requesting loans. None of FMG's loan customers have credit ratings. Internal controls are in place to ensure that the FMG staff members performing and/or approving the credit evaluation have the necessary delegated authority for the size of the transaction. Internal controls in place to mitigate credit risk include delegated authority levels, dual signatory requirements, hindsight reviews, segregation of duties between lending, credit control and administration staff, and monthly reporting of credit risk to the Board of Directors and Trustee.

Credit risk in a loan portfolio can be recognised in a number of forms, each of which are discussed below include; Collateral Risk, Geographic Risk and Industry Risk. Undrawn lending commitments are disclosed in note 27.

Other financial assets

With respect to credit risk arising from the other financial assets of the Group, which comprise cash and cash equivalents, financial assets and certain derivative instruments, the Group's exposure to credit risk arises from default of the counter party, with a maximum exposure equal to the carrying amount of these instruments.

for the year ended 31 March

24. Credit risk (continued)

Collateral risk

Collateral risk is the risk that a loan may have insufficient security to cover the value of the loan in the event of customer default. All loans are secured against collateral that is satisfactory to the Group's requirements. The Group does not provide unsecured lending in any form.

	Group	Group
	2012	2011
	\$000	\$000
Security type		
Motor vehicles	881	4,034
Agricultural equipment	788	4,395
Property mortgage	1,919	6,321
Other (a)	2,897	2,921
	6,485	17,671

(a) Other includes lending secured by company charges, machinery, aircraft or marine equipment.

Geographic risk

Geographic risk is the risk that significant concentrations of loans are held in a single geographic area, resulting in an increased exposure to economic or environmental impacts in that area. The Group does not lend money outside New Zealand, and the geographic spread within New Zealand is as follows:

	Group	Group
	2012	2011
	\$000	\$000
Geographic area		
Northland	102	336
Waikato	497	1,259
Bay of Plenty	19	326
Taranaki	90	1,313
Hawkes Bay	32	843
Central	1,314	3,563
Tasman / West Coast	720	2,368
Canterbury	3,573	7,106
Otago / Southland	138	557
	6,485	17,671

Industry risk

Industry risk is the risk that significant concentrations of loans are held in a single industry, resulting in an increased exposure to the macroeconomic effects on that industry. The Group's industry spread is as follows:

	Group	Group
	2012	2011
	\$000	\$000
Sector		
Agriculture	957	6,074
Wholesale Trade	3,054	3,608
Households	221	1,556
Transport and Storage	53	987
Construction	692	1,844
Property	47	1,061
Manufacturing	132	573
Retail Trade	628	1,226
Other	701	742
	6,485	17,671

for the year ended 31 March

25. Market risk

Foreign exchange risk

The Group undertakes transactions denominated in foreign currencies and resulting from these activities, exposures in foreign currency arise. The Group does not apply hedge accounting.

Foreign currency risk sensitivity analysis

The following table demonstrates the impact on profit and loss and equity of a reasonably possible change in foreign exchange rates prevailing at balance sheet date.

	Group	Group	Parent	Parent
	Impact	Impact on	Impact	Impact on
	on profit	equity	on profit	equity
	\$000	\$000	\$000	\$000
2012				
10% increase in foreign exchange	-	-	-	-
10% decrease in foreign exchange	-	-	-	-
2011				
10% increase in foreign exchange	-	-	-	-
10% decrease in foreign exchange	(1)	(1)	(1)	(1)

Unit price risk

Unit price risk is the risk that the fair value of investments in unit trusts will decrease as a result of changes in unit prices. The Group holds all of its investments in unit trusts at fair value through the profit and loss.

Unit price risk sensitivity analysis

The following table demonstrates the impact on profit and loss and equity of a reasonably possible change in unit prices prevailing at balance sheet date.

	Group	Group	Parent	Parent
	Impact	Impact on	Impact	Impact on
	on profit	equity	on profit	equity
	\$000	\$000	\$000	\$000
2012				
10% increase in unit prices	18,271	18,271	15,117	15,117
10% decrease in unit prices	(18,271)	(18,271)	(15,117)	(15,117)
2011				
10% increase in unit prices	16,427	16,427	13,426	13,426
10% decrease in unit prices	(16,427)	(16,427)	(13,426)	(13,426)

Interest rate risk

Interest rate risk is the risk that the value of the Group's assets and liabilities will fluctuate due to changes in market interest rates. FMG Insurance Limited is exposed to interest rate risk by lending and borrowing at fixed interest rates for differing terms. The Group manages interest rate risk by matching as far as possible the maturities of loans and borrowings. The Group's exposure to interest rate risk is represented by the fair value analysis shown in this note. Loans and receivables and borrowings are shown at amortised cost and as such are not exposed to fair value interest rate risk. Interest rates on loans and receivables and borrowings are not floating and therefore a change in the interest rate will not present a cashflow risk.

for the year ended 31 March

25. Market risk (continued)

Interest rate cash flows risk analysis

Group	Group	Parent	Parent
Impact		Impact	
on profit	Impact on	on profit	Impact on
after tax	equity	after tax	equity
\$000	\$000	\$000	\$000
52	52	32	32
(52)	(52)	(32)	(32)
35	35	31	31
(35)	(35)	(31)	(31)
	Impact on profit after tax \$000	Impact	Impact

26. Liquidity risk

The contractual cashflows of financial assets and liabilities are as follows:

	Weighted				
2012 Group	average interest rate	0-6 months	6-12 months	12-24 months	24-60 months
ZOTZ GTOUP	%	\$000	\$000	\$000	\$000
Bank deposits	2.50	20,879	-	-	-
Trade and other current receivables		27,725	-	-	-
Gross loans and receivables	11.16	3,714	1,531	207	328
Total financial assets		52,318	1,531	207	328
Undrawn lending facilities		621	-	-	-
Trade and other current liabilities		18,771	-	-	-
Total liabilities		18,771	-	-	-
Net financial position		33,547	1,531	207	328
2011 Group					
	%	\$000	\$000	\$000	\$000
Bank deposits	2.50	13,897	-	-	-
Trade and other current receivables		18,220	-	-	-
Gross loans and receivables	11.60	8,950	1,607	3,868	315
Total financial assets		41,067	1,607	3,868	315
Undrawn lending facilities		2,175	-	-	-
Trade and other current liabilities		13,605	-	-	
Total liabilities		13,605	-	-	-
Net financial position		27,462	1,607	3,868	315

for the year ended 31 March

26. Liquidity risk (continued)

	Weighted average			12-24	24-60
2012 Parent	interest rate	0-6 months	6-12 months	months	months
	%	\$000	\$000	\$000	\$000
Bank deposits	2.50	12,861	-	-	-
Trade and other current receivables		20,176	-	-	-
Total financial assets		33,037	-	-	-
Trade and other current liabilities		17,513	-	-	-
Total liabilities		17,513	-	-	-
Net financial position		15,524	-	-	-
2011 Parent					
	%	\$000	\$000	\$000	\$000
Bank deposits	2.50	12,552	-	-	-
Trade and other current receivables		19,391	-	-	-
Total financial assets		31,943	-	-	-
Trade and other current liabilities		21,070	-	-	-
Total liabilities	-	21,070	-	-	-
Net financial position		10,873	-	-	-

Capital management

The Group's capital includes retained earnings.

The Group's policy is to maintain a strong equity base so as to maintain members, creditor and market confidence and to sustain future development of the business. The impact of the level of capital on members' return is also recognised and the Parent recognises the need to maintain a balance between the higher returns that might be possible with greater gearing and the advantages and security afforded by a sound capital position.

During the year a solvency standard applicable to all insurance companies operating in New Zealand was issued by the Reserve Bank of New Zealand (RBNZ). As a condition of the provisional licence FMG and FMG Insurance Limited will become issuers under the Financial Reporting Act 1993 from 1 April 2012.

The solvency capital that the FMG and FMG Insurance Limited are required to maintain is the minimum solvency capital amount calculated, for each entity, in accordance with the solvency standard. The directors believe that this requirement has been met by both entities.

The allocation of capital between its specific business segments' operations and activities is, to a large extent, driven by optimisation of the return achieved on the capital allocated. The process of allocating capital to specific business segment operations and activities is undertaken independently of those responsible for the operation.

The Group policies in respect of capital management and allocation are reviewed regularly by the Board of Directors.

The Group manages liquidity risk by maintaining adequate reserves and banking facilities and undrawn funding facilities by continuously monitoring forecast and actual cash flows and matching maturity profiles of financial assets and liabilities. The Group also regularly reviews insurance premiums to ensure they are set at an appropriate level to cover insurance claims.

There have been no material changes in the Group's management of capital during the period.

for the year ended 31 March

27. Financial instruments

2012 Group	Designated at fair value through profit or loss	Available for sale	Loans and receivables	Other liabilities amortised cost	Total carrying amount	Fair value
2012 01000	\$000	\$000	\$000	\$000	\$000	\$000
Assets	7000	7555	+	7000	7000	7000
Bank deposits	_	_	20,879	_	20,879	20,879
Loans and receivables	_	_	5,780	-	5,780	5,738
Investments	197,001	-	-	-	197,001	197,001
Trade and other current receivables	-	-	27,725	-	27,725	27,725
Total assets	197,001	_	54,384	-	251,385	251,343
						<u> </u>
Liabilities						
Trade and other current liabilities	-	-	-	18,771	18,771	18,771
Total liabilities	-	-	-	18,771	18,771	18,771
2011 Group						
	\$000	\$000	\$000	\$000	\$000	\$000
Assets					10.00=	
Bank deposits	-	-	13,897	-	13,897	13,897
Loans and receivables	-		14,740	-	14,740	14,652
Investments	178,352	-	-	-	178,352	178,352
Trade and other current receivables			18,220	-	18,220	18,220
Total assets	178,352	-	46,857	-	225,209	225,121
Liabilities						
Trade and other current liabilities Total liabilities	-		-	13,605 13,605	13,605	13,605 13,605
2012 Parent	Designated at fair value through profit or loss	Available for sale	Loans and receivables	Other liabilities amortised cost	Total carrying amount	Fair value
	\$000	\$000	\$000	\$000	\$000	\$000
Assets						
Bank deposits	-	-	12,861	-	12,861	12,861
Investments	165,457	-	-	-	165,457	165,457
Trade and other current receivables	-	-	20,176	-	20,176	20,176
Total assets	165,457	-	33,037	-	198,494	198,494
Liabilities						
Trade and other current liabilities	-	-	-	17,513	17,513	17,513
Total liabilities	-	-	-	17,513	17,513	17,513
2011 Parent	Ф000	\$000	Ф000	Ф000	Ф000	Φ000
Assets	\$000	\$000	\$000	\$000	\$000	\$000
Bank deposits			12,552		12,552	12,552
Investments	148,334		12,552		148,334	148,334
Trade and other current receivables	140,004		19,391		19,391	19,391
Total assets	148,334	-	31,943	-	180,277	180,277
Liabilities						
Trade and other current liabilities	-	-	-	21,070	21,070	21,070

21,070

21,070

21,070

Total liabilities

for the year ended 31 March

27. Financial instruments (continued)

For financial instruments not presented in the Balance Sheet at their fair value, fair value is estimated using the following methods:

- For loans and receivables and borrowings where the applicable interest rate is fixed, fair value is estimated using discounted cash flow
 models based on the repayment profile. Discount rates applied in these calculations are based on current market interest rates for loans
 and receivables or borrowings with similar credit and maturity profiles;
- · The fair value calculation of loans and receivables is made after making allowances for the fair value of impaired assets;
- Bank deposits, other assets, related party liabilities and other liabilities are short term in nature and the related carrying amount is
 equivalent to their fair value.

28. Undrawn lending commitments

The following credit facility limits are committed but not drawn down as at balance date:

	Group	Group	Parent	Parent
	2012	2011	2012	2011
	\$000	\$000	\$000	\$000
Undrawn lending commitments	621	2,175	-	-

29. Trust deed covenants and compliance

On 15-16 November 2010 FMG Finance Limited repaid all remaining debenture holders. Following the repayment of debenture holders FMG Finance Limited and Trustees Executors executed a discharge of the Debenture Trust Deed on 2 December 2010.

30. Contingent liabilities and future commitments

There are no contingent liabilities at 31 March 2012 (2011: \$Nil).

31. Subsequent events

There are no subsequent events.

32. Commitments

Operating lease commitments				
Due within a year	2,432	2,007	2,432	2,007
Due between 1 to 2 years	4,971	2,077	4,971	2,077
Due between 2 to 5 years	4,456	1,348	4,456	1,348
Beyond 5 years	1,541	-	1,541	-
	13,400	5,432	13,400	5,432
Capital commitments				
Estimated capital expenditure	647	-	647	-
Total commitments	14,047	5,432	14,047	5,432

The Group leases a number of office premises and equipment under operating leases. The leases typically run for a period of 1 to 9 years, with an option to renew the lease after that date. Lease payments are increased every 1, 2 or 3 years to reflect market rentals. Some leases provide for additional rent payments that are based on changes in a local price index.

During the year ended 31 March 2012 \$2.509m was recognised as an expense in profit and loss in respect of operating leases (2011 \$2.642m). Contingent rent recognised as an expense amounted to \$Nil (2011: \$Nil).

33. Charge over assets

FMG was required to hold deposits with the Public Trust under the Life Insurance Act 1908 and the Insurance Companies' Deposits Act 1953, both Acts were repealed with the introduction of the Insurance (Prudential Supervision) Act 2010.



Independent Auditor's Report

To the Members of Farmers' Mutual Group

Report on the Financial Statements

We have audited the financial statements of Farmers' Mutual Group (the "Mutual") and its subsidiaries (the "Group") on pages 10 to 49, which comprise the statement of financial position of the Mutual and Group as at 31 March 2012, and the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and a summary of significant accounting policies and other explanatory information.

This report is made solely to the Mutual's members, as a body, in accordance with Section 27 of the Farmers Mutual Group Act 2007. Our audit has been undertaken so that we might state to the Mutual's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Mutual and the Mutual's members as a body, for our audit work, for this report, or for the opinions we have formed.

Directors Responsibility for the Financial Statements

The directors are responsible for the preparation of the financial statements, in accordance with generally accepted accounting practice in New Zealand and that give a true and fair view of the matters to which they relate, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing (New Zealand). These auditing standards require that we comply with relevant ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected, depend on our judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, we have considered the internal control relevant to the entity's preparation of the financial statements that give a true and fair view of the matters to which they relate in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates, as well as evaluating the overall presentation of the financial statements.

We believe we have obtained sufficient and appropriate audit evidence to provide a basis for our audit opinion.

We provide taxation services to the mutual and its subsidiaries. We have no other relationship with, or interest in, the mutual or any of its subsidiaries.

Partners and employees of our firm may deal with the Mutual and Group on normal terms within the ordinary course of trading activities of the business of the Mutual and Group.

Opinion

In our opinion, the financial statements on pages 10 to 49:

- comply with generally accepted accounting practice in New Zealand;
- comply with International Financial Reporting Standards; and
- ▶ give a true and fair view of the financial position of Farmers' Mutual Group and its subsidiaries as at 31 March 2012 and their financial performance and cash flows for the year then ended.



Report on Other Legal and Regulatory Requirements

In accordance with the Financial Reporting Act 1993, we report that:

- ▶ We have obtained all the information and explanations that we have required.
- ► In our opinion proper accounting records have been kept by the Mutual as far as appears from our examination of those records.

7 June 2012 Wellington

Ernst + Young

EMPLOYEE REMUNERATION

Annual Report 2012

Employee Remuneration

Remuneration and other benefits of \$100,000 per annum or more received by employees in their capacity as employees were:

	Group	Group
	2012	2011
	\$	\$
100,001-110,000	26	14
110,001-120,000	18	9
120,001-130,000	9	5
130,001-140,000	8	6
140,001-150,000	3	5
150,001-160,000	5	2
160,001-170,000	3	3
170,001-180,000	1	1
180,001-190,000	1	-
200,001-210,000	3	-
220,001-230,000	1	2
230,001-240,000	-	1
240,001-250,000	-	1
280,001-290,000	1	-
290,001-300,000	1	-
320,001-330,000	1	1
330,001-340,000	1	-
390,001-400,000	1	-
400,001-410,000	-	1
560,001-570,000	-	1
590,001-600,000	1	-

DIRECTORY

FMG comprising

Farmers' Mutual Group FMG Insurance Limited

Head Office

Level 20 Vodafone on the Quay 157 Lambton Quay PO Box 521 Wellington 6140

Bankers

The Bank of New Zealand

Legal advisors

DLA Phillips Fox, Wellington

Auditors

Ernst & Young, Wellington

Board of Directors

G W (Greg) Gent Chairman
M L (Marise) James
G R (Graeme) Milne
M W A (Murray) Donald
T D (Tony) Cleland
M J T (Michael) Ahie

Leadership team

Chris Black Chief Executive

David Kibblewhite Chief Financial, Investment and Risk Officer
Geoff Yeats General Manager – Business Information Services
Conrad Wilkshire General Manager – Advice and Insurance
Mike Lange General Manager – Products and Services
Andrea Brunner General Manager – Marketing, Distribution and Human Resources

www.fmg.co.nz

Call us on 0800 366 466

PO Box 1943 Palmerston North 4440 contact@fmg.co.nz

Visit our YouTube channel www.youtube.com/ **FMGInsurance**





This publication uses vegetable based inks and environmentally responsible papers. The document is printed throughout on Sumo K Matt, which is FSC certified and from responsible and Well Managed Forests, manufactured under ISO 14001 Environmental management Systems.