

Understanding your insurance changes

During the year we review client feedback and market changes and, where necessary, make changes to our policies.

This booklet provides an overview of the main changes we've made. Please read them to see which ones may be relevant to you. This is a guide to changes only and shouldn't be used as a substitute for our policy wordings. Please note that this booklet doesn't contain information around pricing. Premium details are located on your statement.

House and Contents

Tenanted Excess

To help with certificate clarity we have updated how the excess for Rental and Employee House policies is displayed. There is no change in the standard excess values.

Drones in use

Cover for drones in the Household Contents and Farm Contents policies now includes accidental loss while in use, provided you complied with the CAA rules and regulations.

There is no cover for any liability associated with the drone.

Kontikis in use

We now cover accidental loss to Kontiki in use while in use under the Household Contents policy.

Retaining Walls Limit Increase

The automatic cover for retaining walls in our Home, Rental and Employee House policies has increased from \$20,000 to \$50,000 per event.

This amount is included within the sum insured for your property.

What is a sum insured?

Your sum insured is shown on your certificate of cover and is the maximum cost we will pay up to to replace your house. It also includes for example any demolition costs, removal of debris costs, and professional fees etc. Please note that it's not the rateable value or market value of your property and doesn't include the land value.

Household Contents in Transit

We now cover your domestic contents for accidental loss when moving to a new house within New Zealand.

Advice worth listening to

Now is a great time to check the sum insureds for your vehicles are up-to-date and accurate. You can review and edit your sum insured through FMG Connect our online service. To login or register simply visit our website (fmg.co.nz).

For full details of all policy changes and policy wordings, visit www.fmg.co.nz/what-we-cover or request copies by calling us on **0800 366 466** or emailing contact@fmg.co.nz

Cover is limited to \$5,000 per item, collection or set and there is no cover for scratching, denting or marring of Valuable Items.

What is a Valuable Item?

A Valuable Item is any:

- Watch
- Item of Jewellery
- Gold or Silver Article
- Fur
- Coin, card or stamp collection
- Work of art
- Fragile item
- Camera or video camera (including spare parts and accessories)

Liability

Statutory Liability

To ensure your risk is adequately covered, the minimum sum insured for statutory liability cover has increased to \$500,000. Your sum insured will be automatically adjusted on renewal.

Definition of Premises

For clarity the definition of premises has been updated to refer to the land and structures used in connection with your business.

Pollution and Contamination

To clarify that some limited cover is provided, we have split out the contamination exclusion into a benefit and an exclusion. There is no change to your cover.

Business Interruption

Trends Clause

For clarity we have consolidated the trends clause which was previously spread across multiple definitions and clauses. There is no change to your cover.



All Policies

Headings

We have updated the headings across our policy wordings to ensure they provide an accurate reflection of the associated clause.



Disability Assistance

Plain English

To ensure our policy is easy to read and understand we have updated the language to be in Plain English. There is no change to your cover.

Vehicles

Removal of the Ag Tyre Excess

You will no longer have to pay an excess for claims under the agricultural and farm vehicle or irrigator tyre benefits in our Superior Farm and Commercial Motor Vehicle policies.

Private use Quad Bikes and Off-Road UTVs

To ensure the best cover for you is in place, quad bikes and off-road utility task values (UTVs) with a usage selected as private or recreational will now be insured under a Private Vehicle policy wording.

Features

Hired and Borrowed Vehicles

We now provide limited automatic cover for hired or borrowed vehicles under the Superior Farm Vehicle policy and Commercial Vehicles with Comprehensive cover.

Cover for your liability for damage to the vehicle is limited to \$50,000 with \$25,000 also available for your liability to the hire company for consequential loss. An excess of \$1,000 applies.

To be covered under the policy the vehicle must be not otherwise insured and used as part of your business or farming operations.

What is the difference between hired and borrowed vehicles?

Hired Vehicle: A vehicle paid for and arranged through a rental company or an ag dealership.

Borrowed Vehicle: Borrowing your friend's vehicle free for a day to complete a job on the farm.

Milk – Spoilage and Contamination

To ensure our cover continues to meet clients' needs, we have expanded the milk spoilage and contamination optional benefit to include anywhere in the production process. For example, milk being spoiled within the cow and not just the vat.

Cover is up to the sum insured per event. A limit of two claims per period of insurance is now applicable for all claims under the spoilage and contamination benefit.



Claim Example

The herd of cows accidentally escape into the neighbouring paddock used for growing turnips. This results in the milk being not fit for supply for a number of days.

Cover is for the present-day value of the dumped milk, limited to the sum insured selected for the policy.

Cover for penalties incurred ends when you are first aware of the contamination.

A limit of two claims per period of insurance applies.

We're here for the good of the country.

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